

# **BIC EDI Standards & Implementation Guidelines**

## **Combined TRADACOMS Code List 54 & Code List 55 Version 11**

Price & Availability & Order Acknowledgement Codes  
Order Action Codes

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*The Book Industry's Supply Chain Organisation*

# **TRADACOMS Code List 54 Version 11**

## **Price & Availability and Order Acknowledgement Codes**



## **Availability Status Codes: P&A feeds from Distributors**

There are millions of price and availability updates made to physical books in the UK every year, yet booksellers, self-distributed publishers, distributors and wholesalers all cite price and availability (P&A) information as a common cause of queries.

Unambiguous and actionable price & availability information at ISBN level is important. This is the purpose of BIC's Code List 54. In this update, several codes have been deprecated to remove ambiguity and confusion. The notes on the application and the interpretation of the remaining codes have also been reviewed for clarity and understanding. But Code List 54 is more than a means of showing the price & availability status of discoverable book products. It's critically important for order management too (see page 11 onwards). In the supply chain, every book ordered should be acknowledged and Code List 54 includes a set of availability status codes just for this purpose.

Our guiding principle has been to reflect the needs of industry stakeholders (senders and recipients of metadata as well as those with a need for transactional data). In a supply chain that is increasingly automated, these price & availability status codes provide clear, useful and actionable information. Not only does this enhance efficiency and responsiveness, but reduces the scope for errors, delays and the need for manual intervention.

All newly deprecated availability status codes are shown in a separate, shaded table. These are codes considered to be obsolete, confusing or duplications of other codes that remain in the active list. Bookseller, self-distributed-publisher, distributor and wholesaler systems should be updated to remove deprecated codes from use. The continued use of deprecated codes will lead to further confusion. Moreover, the use of bespoke or in house codes that are unique to one business or trading relationship should be avoided. These codes will be meaningless to the majority of book industry organisations and are a source of further confusion.

BIC welcomes feedback from users of TRADACOMS Code List 54, and regularly reviews availability status codes to ensure they remain fit for purpose and evolve to meet the changing needs of the industry. Please contact BIC via email: [info@bic.org.uk](mailto:info@bic.org.uk) or telephone: +44 (0) 20 4551 1570.



## Deprecated Availability Status Codes

<i>Code</i>	<i>Description</i>	<i>Notes on Application</i>	<i>Consider Instead</i>
AU	Publisher's address unknown	Deprecated.	NK
NN	We do not supply this item.	Deprecated.	RF
OB	Normally stocked item that is temporarily out of stock	Deprecated.	TU
OO	On order from publisher	Deprecated.	TO, TU
PN	Publisher no longer in business.	Deprecated.	
ST	Stocktaking: temporarily unavailable.	Deprecated.	TU
UB	Item unobtainable from our sources.	Deprecated.	NK
20	Item(s) currently out of stock.	Deprecated.	TU
21	Discontinued item(s).	Deprecated.	OP
29	Item not valid – unrecognised by supplier.	Deprecated.	NK



## Active Availability Status Codes

Code	Description	Notes on Application	Consider Also	Recipients' Interpretation	Actionable	Supplier of Record
AB	ISBN abandoned prior to publication	Use only for titles that have been announced but never published.		ISBN is unavailable. Other manifestations may be available.	Negative	Y
AD	Apply direct to publisher: item not available to trade	Use for titles which are not available to the trade but may be available to customers who contact the publisher direct.		ISBN is unavailable to the trade. Advise the customer to contact the publisher direct.	Negative	Y
CS	Status uncertain: check with customer service	Use where there is a temporary or on-going inability to establish the status of a product or where a coded response is inadequate. Use only as a last resort where there is a genuine lack of knowledge, for example, concerning floating titles or when cleaning up corrupt bibliographic data.	RP, TU, UC, IP, NK	ISBN is unavailable. Contact customer service for information.	Negative, requires contact	Y
HK	Paperback out of print: hardback available	Use for paperback titles that have gone OP and where a hardback version is available. ISBN of the hardback should be provided, if possible.	OF, OR	ISBN is OP. Alternative format is available and can be ordered. ISBN of the alternative format is advisory only. Only one alternative ISBN is permitted; but others may also be available, including digital formats.	Negative	Y



Code	Description	Notes on Application	Consider Also	Recipients' Interpretation	Actionable	Supplier of Record
IB	In stock	Use as P&A where the organisation sending the message can only confirm that they have stock of the ISBN. Does not imply that the product is in print.	IP	In stock but supply not guaranteed when an order is placed because stock may run out.	Positive	Y
IP	In print and in stock	Use where the organisation sending the message can confirm that the title is both in print and in stock.	IB	Supplier has sufficient stock to fulfil order.	Positive	Y
MD	Manufactured on demand	Use only for titles manufactured to order. Do not use for titles on Automated Stock Replenishment or Short Run cycles. Should be accompanied by an availability date.	IP	Products manufactured on demand may or may not have slightly longer lead times than titles that are in stock. They may or may not be firm sale. Terms should be indicated by the terms code and/or by the recipient's contract with the supplier.	Positive, possibly with a delay	Y
NK	Item not known (cannot be traced)	Use only for titles that have previously been supplied in a P&A feed, but which the sending organisation can no longer supply information on.		Supplier of P&A can no longer provide information about this ISBN, but no assumptions can be made about its availability.	Negative	Y
NP	Not yet published	Use for forthcoming titles. Must be accompanied by an availability date. Do not use for titles that are reprinting or being reissued.		Dues will be recorded and fulfilled when stock becomes available.	Positive, with a delay	Y



Code	Description	Notes on Application	Consider Also	Recipients' Interpretation	Actionable	Supplier of Record
NS	Not sold separately	Use where the ISBN is not available as a separate item. Should be accompanied by the ISBN of the related item, if possible.		ISBN is not available on its own but may be included in a tradable item with a different ISBN.	Negative	Y
OA	On order from abroad	Use only in situations where stock is usually held in the UK and an order for replenishment stock has already been placed with the overseas supplier/publisher. Otherwise, see TO.	TO	ISBN is currently unavailable but is likely to become available again soon.	Positive, with a brief delay	N
OF	This format out of print: other manifestation available	Use for ISBNs that have gone OP but where alternative manifestation(s) are available. The ISBN of the alternative manifestation should be supplied.	OR	ISBN is OP. Alternative format is available and can be ordered. ISBN of the alternative format is advisory only. Only one alternative ISBN can be provided; but others may also be available, including digital formats.	Negative	Y
OP	Out of print	Use only when the book is completely unavailable from the publisher and is unlikely to become available again with this ISBN. There may still be stock available in the book supply chain.	IB, OF, OR	The ISBN is not available. The order will not be fulfilled and dues will not be recorded. There may still be stock available in the book supply chain. Other manifestations may also be available.	Negative	Y



Code	Description	Notes on Application	Consider Also	Recipients' Interpretation	Actionable	Supplier of Record
OR	This format is out of print, other manifestation is pending	Use where the decision has been made to produce a new edition or alternative format, but it is not yet available. Provide ISBN if known.	OF	ISBN is OP. Alternative format will be available. Only one alternative ISBN can be provided; but others may also become available, including digital formats.	Negative	Y
PK	Hardback out of print: paperback available	Use for hardback titles that have gone OP and where a paperback version is available. The ISBN of the paperback should be provided, if possible.	OF, OR	ISBN is OP. Alternative format is available and can be ordered. ISBN of alternative format is advisory only. Only one alternative ISBN is permitted; but others may also be available, including digital formats.	Negative	N
RE	Awaiting reissue with new cover	Use where a reprint with a new cover is in production. Must be accompanied by an availability date and should only be used where customers really need to know about the new cover.	RP, TU	ISBN is unavailable until the specified date. The new stock will have a different cover.	Positive, with specified delay	Y
RF	Refer to other publisher or distributor	Use to indicate that distribution arrangements have changed. If possible, may be accompanied by the GLN of the new supplier. Distributors of record are not required to include titles that they no longer distribute in their P&A feed indefinitely. Records may be deleted and/or excluded from the P&A feed after 12 months, if not before.		ISBN is not available from this supplier but no assumptions can be made about its availability.	Negative	Y





Code	Description	Notes on Application	Consider Also	Recipients' Interpretation	Actionable	Supplier of Record
RM	Remaindered	This code may not provide useful information about the availability of the ISBN. If it was remaindered to offload excess stock but is still available with the same ISBN, use IP. If it is no longer available with this ISBN, use an appropriate code such as OP or OF.	IP, OP, OF	ISBN is no longer available.	Negative	N
RP	Reprinting	Use only where there is currently no stock and orders will not be fulfilled. Should be accompanied by an estimated future available to-market date, even if that is provisional. If it changes, an update should be supplied. If it is not possible to supply even a provisional date, use UC.	IP, UC, TU	ISBN unavailable until specified date, which is subject to change. Dues will normally be recorded and orders fulfilled when stock becomes available.	Positive, with specified delay	Y
RR	Rights restricted: cannot supply	Acceptable as P&A providing market restriction is clearly specified elsewhere. Can be used for territorial and non-territorial rights, i.e., retailer exclusives.		ISBN not available under the conditions specified. Other editions may be available.	Negative	Y
SO	Pack not available: available as single items only	Can be used for an ISBN that is not a tradable item, but which contains items that are tradable separately. May be accompanied by the ISBN of the related available item, but only for single product packs.	RR	ISBN is not available but contained item(s) may be available under different identifiers.	Negative	N



Code	Description	Notes on Application	Consider Also	Recipients' Interpretation	Actionable	Supplier of Record
TO	Only available to order (non-stock item)	Use in situations where stock is not held in the UK and will be ordered from abroad when an order is placed. Where stock is held in the UK and is in the process of being replenished, use OA.	OA	ISBN is available but is not held in stock in the UK and will be ordered from abroad. Lead time will be longer than for IP or IB titles.	Positive, with unspecified delay	Y
TU	Temporarily unavailable but expected to be available again soon	Use for stocked items where there is a reasonable expectation that orders will be fulfilled after a brief delay of no more than two weeks. <i>NB Not synonymous with TO – only to order. Do not use for titles that are not stocked but can be ordered.</i>	RP, UC	ISBN temporarily unavailable. Orders will be fulfilled when stock becomes available again. Delay in supply should be no more than two weeks.	Positive, with brief delay	Y
UC	Unavailable, and may or may not become available again	Use where a reprint is under consideration or where a decision to reprint has been made but it is not possible to provide an available to market date, even provisionally. Do not use in situations where stock is available but a decision has not been made on whether to reprint when it runs out. If an available to market date is known, use RP and provide the date.	RP, OP	ISBN is currently unavailable and may not become available again. Orders may be placed but will be subject to an unspecified delay.	Uncertain	Y



## Availability Status Codes: Order Acknowledgements

An order acknowledgement is a message that is sent by the book distributor, self-distributed publisher or wholesaler on receipt of an order for a title in its inventory. The order acknowledgement and the concomitant status code are sent to the organisation that originally placed the order. They not only confirm receipt of the order but also the status of the ISBN, helping businesses make informed order management decisions.

If the availability status of an ISBN changes after the initial order acknowledgement is sent, then a reacknowledgement is required. This process should be repeated as often as is needed to reflect the changing status of the ISBN until the order line is fulfilled.

Whilst the table column headings overleaf should be self-explanatory, it is worth remembering that the nuances of certain order acknowledgement codes will mean that one code may be more suitable than another, depending on the situation. Please refer to 'Notes on Application' and 'Consider Also' columns for more guidance.

Order acknowledgements in and of themselves will not help in the proactive management of orders. Look at 'Recipient's Interpretation' for guidance on how to action or respond to a specific order acknowledgement code. A small number of codes do require prior agreement between the trading parties (refer to the last column) before they can be used.

All deprecated order acknowledgement codes are shown in the shaded table. Bookseller, self-distributed-publisher, distributor and wholesaler systems should be updated to remove these codes from active use. The continued use of deprecated codes will lead to confusion. Moreover, the use of bespoke or in house codes that are unique to one business or trading relationship should be avoided. These codes will be meaningless to the majority of book industry organisations and are a source of further confusion.

BIC welcomes feedback from users of the TRADACOMS Code List 54, and regularly reviews order acknowledgement codes to ensure they remain fit for purpose and evolve to meet the changing needs of the industry. Please contact BIC via email: [info@bic.org.uk](mailto:info@bic.org.uk) or telephone: +44 (0) 20 4551 1570.



### Deprecated Order Acknowledgement Codes

<i>Code</i>	<i>Description</i>	<i>Notes on Application</i>	<i>Consider Instead</i>
AU	Publisher's address unknown.	Deprecated.	NK
NN	We do not supply this item.	Deprecated.	AD, NK
PC	Order in process at bookseller: awaiting customer action.	Deprecated.	CS
PN	Publisher no longer in business.	Deprecated.	
PR	Order in process at bookseller.	Deprecated.	TU
SD	Sold (for second- hand / antiquarian items).	Deprecated.	
ST	Stocktaking: temporarily unavailable.	Deprecated.	TU
UB	Item unobtainable from our sources.	Deprecated.	NK
20	Item(s) currently out of stock.	Deprecated.	TU
21	Discontinued item(s).	Deprecated.	OP



**Deprecated Order Acknowledgement Codes (continued)**

<i>Code</i>	<i>Description</i>	<i>Notes on Application</i>	<i>Consider Instead</i>
29	Item not valid - unrecognised by Supplier.	Deprecated.	NK
30	Delivery location not recognised.	Deprecated.	
31	Item substituted - discontinued line.	Deprecated.	OF
33	Price change.	Deprecated.	PQ



## Active Order Acknowledgment Codes

<i>Code</i>	<i>Description</i>	<i>Notes on Application</i>	<i>Consider Also</i>	<i>Recipient's Interpretation</i>	<i>Supplier of Record</i>	<i>Wholesaler</i>	<i>By Agreement</i>
AB	ISBN abandoned prior to publication	Use only for titles that have been announced but never published.		Unavailable. Worth checking whether alternative edition is available (e.g., hardback has been abandoned in favour of Paperback).	Y	Y	
AD	Apply direct to publisher: item not available to trade	Use for titles which are not available to the trade but may be available to customers who contact the publisher direct.		No dues recorded. Title is not available from the distributor but may be available by contacting the publisher.	Y	Y	
AS	Already supplied	Use to indicate that an order has been duplicated i.e., "order already received for this quantity and with this order number and therefore this order will not be fulfilled without further investigation to avoid duplication".		Contact customer service to clarify status of order.	Y	Y	



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Supplier of Record	Wholesaler	By Agreement
CS	Status uncertain: check with customer service	Use where there is a temporary or ongoing inability to establish the status of the product or where a coded response is inadequate. Use only as a last resort where there is a genuine lack of knowledge. For example, concerning floating titles or when cleaning up corrupt data.	RP, TU, UC, IP, NK	Contact customer service for information. No dues recorded.	Y	Y	
DQ	Discount query: available, but discount claimed in order is unacceptable	Use by agreement between parties who exchange discount information on orders.		Trading partners must agree a process for handling acknowledgements that require a response.	Y	Y	Y
EX	Digital product ordered	Use order action codes to provide further information about whether the order can be fulfilled or not. If print alternative available, ISBN can be provided. If product can be ordered from alternative supplier, consider using RF.	RF	ISBN ordered is for a digital product, depending on other data elements in the message and the agreement between trading partners, further action may be required by the sender or recipient to reroute this order or to reorder the ISBN of a physical format.	Y	Y	Y
FQ	Only obtainable abroad. Do you wish to order and accept cost?	Use by agreement between parties only.	TO	Trading partners must agree a process for handling acknowledgements that require a response.	N	N	Y



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Supplier of Record	Wholesaler	By Agreement
HK	Paperback out of print: hardback available	Use for paperback titles that have gone OP and where a hardback version is available. The ISBN of the hardback should be provided, if possible.	OF, OR	ISBN is OP. Alternative format is available and can be ordered. ISBN of alternative format is advisory only. Only one alternative ISBN is permitted; but others may also be available, including digital formats.	Y	Y	
IB	In stock	Use where the organisation sending the message can only confirm that they have stock of the ISBN. Does not imply that the product is in print.	IP	In stock but supply not guaranteed when an order is placed because stock may run out.	Y	Y	
IP	In print and in stock	Use where the organisation sending the message can confirm that the title is both in print and in stock.	IB	Supplier has sufficient stock to fulfil order.	Y	Y	
MD	Manufactured on demand.	Use only for titles manufactured to order. Do not use for titles on Automated Stock Replenishment or Short Run cycles. Should be accompanied by an availability date.	IP	Products manufactured on demand may have slightly longer lead times than titles that are in stock. They may be firm sale. Terms of supply should be indicated by the terms code and/or by the recipient's contract with the supplier. Some suppliers may require the backorder flag to be Y to fulfil the order.	Y	N	Y





<i>Code</i>	<i>Description</i>	<i>Notes on Application</i>	<i>Consider Also</i>	<i>Recipient's Interpretation</i>	<i>Supplier of Record</i>	<i>Wholesaler</i>	<i>By Agreement</i>
NK	Item not known (cannot be traced)	Use where the ISBN does not appear on the order recipient's database and further investigation is required.		Order will not be fulfilled without further action being taken.	Y	Y	
NP	Not yet published	Use for forthcoming titles. Must be accompanied by an availability date.		ISBN is not yet available. Dues will be recorded and fulfilled when stock becomes available.	Y	Y	
NQ	Not stocked: will try to fulfil as a special order	Use where non-stock/ special orders are supplied under different terms.		ISBN is not stocked but will be ordered. Refer to Order Action code and Backorder flag for full information.	N	Y	
NS	Not sold separately	Use where the order cannot be fulfilled because the ISBN is not available as a separate item. Should be accompanied by ISBN of related item, if possible.		ISBN is not available on its own but may be included in a tradeable item with a different ISBN.	Y	Y	
OA	On order from abroad	Use only in situations where stock is usually held in the UK and an order for replenishment stock has already been placed with the overseas supplier/ publisher. Provide an expected availability date, if possible.	OO, TO	ISBN is currently unavailable but is likely to become available again soon.	Y	Y	



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Supplier of Record	Wholesaler	By Agreement
OB	Normally stocked item that is temporarily out of stock	Use where the delay in acquiring new stock is expected to be brief. Should not be used where there is uncertainty about availability of further stock.	TU	ISBN is currently unavailable but is likely to become available again soon.	N	Y	
OF	This format out of print: other manifestation available	Use for ISBNs that have gone OP but where alternative manifestation(s) are available. ISBN of the alternative manifestation should be supplied. If this is not possible, use OR. Where substitutions are allowed, alternative manifestation may be supplied.	OR	<p>ISBN is not available and can't be supplied. Consult Order Action code for further information.</p> <p>Alternative manifestation will be supplied if substitutions are allowed, and Order Action code is 04.</p> <p>Contact the supplier to accept the offer of substitute product if Order Action code is 05.</p> <p>If substitutions are not allowed and Order Action code is 02, this ISBN will not be supplied and dues will not be recorded. Order for alternative manifestation may be placed separately. Other manifestations may also be available.</p>	Y	Y	Y



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Supplier of Record	Wholesaler	By Agreement
OO	On order from publisher	Use where there is a reasonable expectation that the stock will arrive and the delay will be brief, e.g. distributor waiting for stock from third party client.	OA, TO, TU	ISBN is currently unavailable but is likely to become available again soon.	Y	Y	
OP	Out of print	Use only when the book is completely unavailable from the publisher and is unlikely to become available again with this ISBN. There may still be stock available in the book supply chain.	IB	The ISBN is not available. The order will not be fulfilled and dues will not be recorded. There may still be stock available in the book supply chain. Other manifestations may also be available.	Y	Y	
OR	This format out of print, other manifestation pending	Use for ISBNs that have gone OP but where alternative manifestation(s) are forthcoming. ISBN of the alternative manifestation should be supplied. If this is not possible, use OP. Where substitutions are allowed, dues may be recorded for alternative manifestation.	OP	ISBN is not available and can't be supplied. Consult Order Action code and backorder flag for further information. Alternative manifestation will be supplied when published if substitutions are allowed and the Order Action code is 04. Contact supplier to accept offer of substitute product if Order Action code is 05. If substitutions are not allowed and Order Action code is 02, this ISBN will not be supplied and dues will not be recorded. Order for alternative manifestation may be placed. Other manifestations may also be available.	Y	Y	Y



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Supplier of Record	Wholesaler	By Agreement
PK	Hardback out of print: paperback available	Use for hardback titles that have gone OP and where a paperback version is available. ISBN of paperback should be provided, if possible.	OF, OR	ISBN is OP. Alternative format is available and can be ordered. ISBN of alternative format is advisory only. Only one alternative ISBN is permitted; but others may also be available, including digital formats.	Y	Y	
PQ	Price query: available, but query whether price stated in order is acceptable	Use when actual price exceeds price stated in order by more than an agreed margin and only by agreement between parties.		Trading partners must agree a process for handling acknowledgements that require a response.	Y	Y	Y
RE	Awaiting reissue with new cover	Use where a reprint with a new cover is in production. Must be accompanied by an availability date and should only be used where customers really need to know the reprint will have a different cover.	RP, TU	ISBN is unavailable until the specified date. The new stock will have a different cover. Dues will be recorded and orders fulfilled when stock becomes available.	Y	Y	
RF	Refer to other publisher or distributor	Use to indicate that the order cannot be fulfilled because distribution arrangements have changed. If possible, may be accompanied by the GLN of the new supplier.		ISBN is no longer available from this supplier. No dues recorded. Order should be placed with new distributor.	Y	N	



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Supplier of Record	Wholesaler	By Agreement
RM	Remaindered	This code may not provide useful information about the availability of the title. If it was remaindered to offload excess stock but is still available with the same ISBN, use IP. If it is no longer available with this ISBN, use an appropriate code such as OP or OF.	IP, OP, OF	Refer to Order Action code and Backorder flag to establish whether the order has been accepted or rejected.	N	N	
RP	Reprinting	Use only where there is currently no stock and orders will not be fulfilled. Should be accompanied by an estimated future available to-market date, even if that is provisional.	IP, UC, TU	ISBN is unavailable but will become available again on specified date. Refer to Order Action code and Backorder flag for further information on whether the order has been accepted and dues have been recorded.	Y	Y	
RR	Rights restricted: cannot supply	Use when an order cannot be fulfilled due to territorial or non-territorial rights. This is about customer rather than distributor location.		ISBN is not for sale to this customer due to rights restrictions. Order will not be fulfilled and dues will not be recorded. Other editions that are not restricted may be available.	Y	Y	



<i>Code</i>	<i>Description</i>	<i>Notes on Application</i>	<i>Consider Also</i>	<i>Recipient's Interpretation</i>	<i>Supplier of Record</i>	<i>Wholesaler</i>	<i>By Agreement</i>
SO	Pack not available: available as single items only	Use where the ISBN ordered is for a pack that is not for sale to the customer in question, e.g., where it is only for sale direct to schools. May be accompanied by the ISBN of the related available item, but only for single-product packs.	RR	ISBN is not available and the order will not be fulfilled but the contained item(s) may be available under different identifiers.	Y	Y	
TH	Temporary hold (e.g., to investigate a query on terms)	Use by agreement with individual trading partners. Otherwise, use TU instead.	TU	Trading partners must agree a process for handling acknowledgements that require a response. Order action flag should provide useful additional information.	Y	Y	Y
TO	Only available to order (non-stock item)	Use in situations where stock is not held in the UK and will be ordered from abroad in response to orders. Where stock is held in the UK and is in the process of being replenished, use OA.	OA, OO	ISBN is available but will be ordered from abroad, causing an extended lead time.	Y	Y	



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Supplier of Record	Wholesaler	By Agreement
TU	Temporarily unavailable but expected to be available again soon	Use for stocked items where there is a reasonable expectation that orders will be fulfilled after a brief delay of no more than two weeks. <i>NB Not synonymous with TO – only to order. Do not use for titles that are not stocked but can be ordered.</i>	RP, UC, OB	ISBN temporarily unavailable. Depending on Order Action and backorder flags, dues may be recorded and orders fulfilled when stock becomes available. Delay in supply should be no more than two weeks.	Y	Y	
UC	Unavailable, and may or may not become available again	Use where a reprint is under consideration or where a decision to reprint has been made but it is not possible to provide an available to market date, even provisionally. Do not use in situations where stock is available but a decision has not been made on whether to reprint when it runs out. If an available to market date is known, use RP and provide the date.	RP, OP	ISBN is currently unavailable and may not become available again. See Order Action and backorder flags for further information about this order.	Y	Y	



<i>Code</i>	<i>Description</i>	<i>Notes on Application</i>	<i>Consider Also</i>	<i>Recipient's Interpretation</i>	<i>Supplier of Record</i>	<i>Wholesaler</i>	<i>By Agreement</i>
23	Unable to comply with required delivery date	Use by agreement between trading partners where a delivery window is imposed.		Recipients will only receive code 23 if they specify a required delivery date in their EDI order. If they do receive code 23 it means that the distributor is unable to comply with this date. Whether the order is re-scheduled or cancelled will depend on arrangements between the trading partners. Recipients should contact the distributor concerned and make the appropriate arrangements.	Y	Y	Y
32	Item substituted - out of stock	Use by agreement between trading partners where substitutions are accepted for order lines that are out of stock.		ISBN is unavailable. Order will be fulfilled with alternative ISBN.	Y	Y	Y





# **TRADACOMS Code List 55 Version 11**

## **Order Action Codes**



Order action codes are fixed length (two digit) codes. They are used in conjunction with order acknowledgement codes (see TRADACOMS Code List 54) by distributors, self-distributed publishers, wholesalers and library suppliers to inform their trading partners (booksellers, e-tailers, libraries) of the current status of individual order lines.

Although the current list is extensive, the original list (unshaded lines on pages 28 - 32) was relatively short and reflected those codes published in pre - 1999 versions of the code list, which are part of ANA published lists.

Since 1999 the list has incorporated additional codes, included to offer consistency with EDItEUR Order Action Codes (EDItEUR Book Trade List 12b: Order Action/ Status Code). These codes are easily identified by shading in the table on pages 28 – 32. The additional codes are primarily intended for wholesaler and library supplier use rather than the general trade.

We have split these codes into separate lists on pages 33 - 38 for ease of reference and expanded the information on code application and interpretation to reflect the style and conventions used in Code List 54. This is a work in progress. The two code lists go hand in hand.

Code 10 (Order line not on backorder file) is newly deprecated in favour of two more relevant codes – Code 08 (Order line already despatched or in process) and Code 09 (Cannot trace order line).

Code 70 has been added to signify a 'soft reject'. This indicates that the supplier will not supply the line, but that the retailer may reorder in the future.

Reason code (02) is updated to give a more precise definition of a 'hard reject', meaning 'Order line not accepted – do not try to reorder', typically used for out of print or divested products.

The order acknowledgement (Code List 54) and the concomitant order action code (Code List 55) are sent to the organisation that originally placed the order. They not only confirm receipt of the order but also the status of the ISBN, helping businesses make informed order management decisions. The order action code enhances the power of the order acknowledgement by providing further information to help determine the next step in the order management process. For example:

*An order acknowledgement code 'OF' ('This format out of print, other manifestation available') will on its own require bookseller intervention to inform next steps.*

*However, including an appropriate order action code will mean that the next step is expedited in a more efficient and timely manner. In the case of 'OF', several possible responses are available:*



*'04' will mean a substitute product will be supplied*

*'05' requires confirmation that the substitute product will be accepted*

*'02' where substitutions are not accepted, the order line will be cancelled.*

Note that there will be very few instances where an order acknowledgement code should not be accompanied by an order response code.

BIC welcomes feedback from users of TRADACOMS Code List 55. It regularly reviews order action codes to ensure they remain fit for purpose and evolve to meet the changing needs of the industry. Please contact BIC via email: [info@bic.org.uk](mailto:info@bic.org.uk) or telephone: +44 (0) 20 4551 1570.



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
01	Order line accepted.				Response to new order
02	Order line not accepted.	Hard reject		Supplier will not supply the line. Retailer may not reorder in the future.	Response to new order
03	Order line passed to new supplier. Must be accompanied by the new supplier's EAN location code in RTEX code 071.				Response to new order
04	Order line accepted; substitute product will be supplied. Must be accompanied by an alternative ISBN13.				Response to new order
05	Order line not accepted; substitute product is offered. Must be accompanied by an alternative ISBN13.				Response to new order
06	Order out of time: outstanding order line cancelled, past expiry date; or new order line not accepted, promotion expired.				Response to new order, report on outstanding order line
07	Outstanding order line cancelled by customer request.				Response to order cancellation, report on outstanding order line
08	Order line already dispatched or in process.				Response to order chaser or cancellation
09	Cannot trace order line.				Response to order chaser or cancellation



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
10	Order line not on backorder file.  Note: Where possible, the more informative responses provided by codes 08 and 09 are to be preferred.	Do not use. Newly deprecated	08 or 09	Do not use. Newly deprecated	Response to order chaser or cancellation, for suppliers whose systems check chasers or cancellations only against a backorder file
11	Price query: order line will be held awaiting customer response.				Response to new order
12	Discount query: order line will be held awaiting customer response.  Note: If both price and discount are queried, use code 11.				Response to new order
13	Minimum order value not reached: order line will be held until required value is reached.				Response to new order
14	Firm order required: order line will be held awaiting customer response.				Response to new order
15	Promotion or special deal query: order line will be held awaiting customer response.				Response to new order
16	Account stopped: order line will be held awaiting customer action.				Response to new order, or report on outstanding order line
21	Price query: order line not accepted.				Response to new order



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
22	Discount query: order line not accepted.  Note: If both price and discount are queried, use code 21.				Response to new order
23	Minimum order value not reached: order line not accepted.				Response to new order
24	Outstanding order line cancelled - unable to supply.				Report on outstanding orderline
25	Order line not accepted: query duplicate order.				Response to new order
26	Zero or short pick on a line where a customer has specified not to record dues.				Response to new order
31	Order line passed to secondhand department.				Response to new order
40	Backordered - awaiting supply.				Report on outstanding orderline
41	On order from our supplier.				Report on outstanding orderline
42	On order from abroad.				Report on outstanding orderline
43	Backordered, waiting to reach minimum order value.				Report on outstanding orderline
44	Dispatched from our supplier, awaiting delivery.				Report on outstanding orderline



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
45	Our supplier sent wrong item(s), re-ordered.				Report on outstanding orderline
46	Our supplier sent short, re-ordered.				Report on outstanding orderline
47	Our supplier sent damaged item(s), re-ordered.				Report on outstanding orderline
48	Our supplier sent imperfect item(s), re-ordered.				Report on outstanding orderline
49	Our supplier cannot trace order, re-ordered.				Report on outstanding orderline
50	Ordered item(s) being processed by bookseller.				Report on outstanding orderline
51	Ordered item(s) being processed by bookseller, awaiting customer action.				Report on outstanding orderline
52	Order line held awaiting customer instruction.				Report on outstanding orderline
53	Order line held; has been chased to our suppliers.				Report on outstanding orderline
55	Order line not accepted: query duplicate order.				Response to new order
70	Order line not accepted	Soft reject		Supplier will not supply the line. Retailer may reorder in the future.	Response to new order



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
91	Order line held: note title change.  Note: Multiple occurrences of order action codes 91 to 93 can be used to indicate two or more simultaneous changes.				Report on outstanding orderline
92	Order line held: note pub date or availability date delay. Must be accompanied by an availability date.  Note: Multiple occurrences of order action codes 91 to 93 can be used to indicate two or more simultaneous changes.				Report on outstanding orderline
93	Order line held: note price change.  Note: Multiple occurrences of order action codes 91 to 93 can be used to indicate two or more simultaneous changes.				Report on outstanding orderline
99	Temporary hold: order action not yet determined				Response to new order





## Original Codes Relevant to the Trade

Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
01	Order line accepted.				Response to new order
02	Order line not accepted.	Hard reject		Supplier will not supply the line. Retailer may not reorder in the future.	Response to new order
03	Order line passed to new supplier. Must be accompanied by the new supplier's EAN location code in RTEX code 071.				Response to new order
04	Order line accepted; substitute product will be supplied. Must be accompanied by an alternative ISBN13.				Response to new order
05	Order line not accepted; substitute product is offered. Must be accompanied by an alternative ISBN13.				Response to new order
06	Order out of time: outstanding order line cancelled, past expiry date; or new order line not accepted, promotion expired.				Response to new order, report on outstanding order line
07	Outstanding order line cancelled by customer request.				Response to order cancellation, report on outstanding order line
08	Order line already dispatched or in process.				Response to order chaser or cancellation
09	Cannot trace order line.				Response to order chaser or cancellation



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
10	Order line not on backorder file.  Note: Where possible, the more informative responses provided by codes 08 and 09 are to be preferred.	Do not use. Newly deprecated	08 or 09	Do not use. Newly deprecated	Response to order chaser or cancellation, for suppliers whose systems check chasers or cancellations only against a backorder file
16	Account stopped: order line will be held awaiting customer action.				Response to new order, or report on outstanding order line
55	Order line not accepted: query duplicate order.				Response to new order
70	Order line not accepted	Soft reject		Supplier will not supply the line. Retailer may reorder in the future.	Response to new order
91	Order line held: note title change.  Note: Multiple occurrences of order action codes 91 to 93 can be used to indicate two or more simultaneous changes.				Report on outstanding orderline
92	Order line held: note pub date or availability date delay. Must be accompanied by an availability date.  Note: Multiple occurrences of order action codes 91 to 93 can be used to indicate two or more simultaneous changes.				Report on outstanding orderline



<b>Code</b>	<b>Description</b>	<b>Notes on Application</b>	<b>Consider Also</b>	<b>Recipient's Interpretation</b>	<b>Scenario</b>
93	Order line held: note price change.  Note: Multiple occurrences of order action codes 91 to 93 can be used to indicate two or more simultaneous changes.				Report on outstanding orderline



## Specialist Codes

Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
11	Price query: order line will be held awaiting customer response.				Response to new order
12	Discount query: order line will be held awaiting customer response.  Note: If both price and discount are queried, use code 11.				Response to new order
13	Minimum order value not reached: order line will be held until required value is reached.				Response to new order
14	Firm order required: order line will be held awaiting customer response.				Response to new order
15	Promotion or special deal query: order line will be held awaiting customer response.				Response to new order
21	Price query: order line not accepted.				Response to new order
22	Discount query: order line not accepted.  Note: If both price and discount are queried, use code 21.				Response to new order
23	Minimum order value not reached: order line not accepted.				Response to new order
24	Outstanding order line cancelled - unable to supply.				Report on outstanding orderline



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
25	Order line not accepted: query duplicate order.				Response to new order
26	Zero or short pick on a line where a customer has specified not to record dues.				Response to new order
31	Order line passed to secondhand department.				Response to new order
40	Backordered - awaiting supply.				Report on outstanding orderline
41	On order from our supplier.				Report on outstanding orderline
42	On order from abroad.				Report on outstanding orderline
43	Backordered, waiting to reach minimum order value.				Report on outstanding orderline
44	Dispatched from our supplier, awaiting delivery.				Report on outstanding orderline
45	Our supplier sent wrong item(s), re-ordered.				Report on outstanding orderline
46	Our supplier sent short, re-ordered.				Report on outstanding orderline
47	Our supplier sent damaged item(s), re-ordered.				Report on outstanding orderline



Code	Description	Notes on Application	Consider Also	Recipient's Interpretation	Scenario
48	Our supplier sent imperfect item(s), re-ordered.				Report on outstanding orderline
49	Our supplier cannot trace order, re-ordered.				Report on outstanding orderline
50	Ordered item(s) being processed by bookseller.				Report on outstanding orderline
51	Ordered item(s) being processed by bookseller, awaiting customer action.				Report on outstanding orderline
52	Order line held awaiting customer instruction.				Report on outstanding orderline
53	Order line held; has been chased to our suppliers.				Report on outstanding orderline
99	Temporary hold: order action not yet determined				Response to new order

