

# **Book Industry Communication**

# BIC Realtime for Libraries Web Services API Standards Order Status Enquiry and Report

Version 1.0, 3 September 2019

This document: <a href="https://www.bic.org.uk/files/pdfs/API/BIC Realtime for Libraries - Order Status">https://www.bic.org.uk/files/pdfs/API/BIC Realtime for Libraries - Order Status</a> Enquiry and Report - Version 1.0.pdf

XML schema: <a href="https://www.bic.org.uk/files/pdfs/API/BICLWSOrderStatusEnquiryReport\_V1.0.xsd">https://www.bic.org.uk/files/pdfs/API/BICLWSOrderStatusEnquiryReport\_V1.0.xsd</a> WSDL file: <a href="https://www.bic.org.uk/files/pdfs/API/BICLWSOrderStatusEnquiryReportSOAP\_V1.0.wsdl">https://www.bic.org.uk/files/pdfs/API/BICLWSOrderStatusEnquiryReportSOAP\_V1.0.xsd</a>

XML namespace: http://www.bic.org.uk/librarywebservices/orderStatus

Next review date: 1 October 2021

This document specifies in human-readable form the request and response formats for the *BIC Realtime for Libraries* Order Status Enquiry and Report API.

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An Order Status Enquiry (request) may be implemented using either SOAP or the basic HTTPS protocol<sup>1</sup> and POST method. The payload of an Order Status Enquiry may be formatted either as an XML document or as an equivalent JSON document.

The same Order Status Report format options (payload in XML or JSON) will apply to both basic HTTPS and SOAP exchanges.

The complete specification of the Order Status Enquiry and Report web service includes two machine-readable resources that are to be used by implementers in conjunction with this document:

- a WSDL Definition for the SOAP protocol version of the web service
- an XML Schema for Requests and Response payloads in XML format.

It is strongly recommended that SOAP client implementations of this web service be constructed using the BIC WSDL Definitions as a starting point, as this will promote interoperability between SOAP client and server implementations. In some development environments it may be easier to implement a SOAP server without using the BIC WSDL Definitions, but in this case care must be taken to ensure that the WSDL Definitions that describe the actual implementation is functionally equivalent to the BIC WSDL Definitions.

These formats are closely based upon the EDItX Library Order Status Enquiry and Library Order Status Report formats developed by EDItEUR.

<sup>&</sup>lt;sup>1</sup> Throughout the term 'HTTPS protocol' is to be interpreted as a secure internet protocol that is implemented either at the application layer (i.e. HTTPS) or at the transport layer (e.g. SSL/TLS).

#### **Business requirements**

This API can be used in one of two ways.

The first is as an order chaser/status update to find the current progress of an order. This web service allows the client to find out if the supplier is awaiting stock, or has already shipped the order, allowing them to update their customer in turn. When the order has been shipped it allows the client to find out parcel details, including tracking details when applicable.

The second, in combination with the Order List API, is as a synchronisation process. By using the Order List API the library management system can get the order references of orders that are not yet logged within it. A subsequent call to the order status request/report service allows the system to fill in the detail of those orders. This is useful when customers use several channels to raise orders with the supplier. This makes management of orders easier for the buyer as all their orders are in one place, but also by being aware of what has been ordered via other routes they can avoid potential over ordering.

#### **Corrections made 4 March 2019**

Page 1: Editorial corrections made to introductory text.

Page 3: Footnote 3 added.

Pages 15–16: Examples adjusted to wrap PublishingStatusCode and OrderTime in

AvailabilityCoded.

#### Changes made for version 1.0, September 2019

General Changed version number from "0.9" to "1.0".

Pages 9–11: Element Price re-organized to incorporate all aspects of a supplier's single

unit price-point and associated terms and conditions of supply, and to enable

Tax information to be included when appropriate.

Pages 13–16: Examples modified to show new structure of element Price.

### **ORDER STATUS ENQUIRY**

Requests should include a request document as the body of a request message. Each request must contain a header followed by one or more order detail elements. Each order detail element must contain at least one order reference, an indicator of whether the request relates to the whole order or to individual lines and, only if the latter, one or more item detail elements relating to individual order lines.

#### Request document name and version

	Order status enquiry Version 1.0		<pre><orderstatusenquiry version="1.0"> { "OrderStatusEnquiry": { "version": ,</orderstatusenquiry></pre>	
--	----------------------------------	--	---	--

#### Header

	Request header	M <sup>2</sup>	Header.	3
1	A unique identifier for the sender of the request. An alphanumeric string not containing spaces or punctuation	D	ClientID	
2	A password to further authenticate the sender of the request	D	ClientPassword	
3	Account identifier for this request	D	AccountIdentifier.	
	A code value from a BIC-controlled codelist for the scheme used for the account identifier. Mandatory if including an account identifier. Permitted values are:  01 Proprietary 06 EAN-UCC GLN 07 SAN 11 PubEasy PIN Account identifier for this request, using the specified	M	AccountIDType  IDValue	
	scheme	101	15 value	
4	Order status request number	D	RequestNumber	
5	Document date/time: the date/time when the request was generated. Permitted formats are: YYYYMMDD YYYYMMDDTHHMM YYYYMMDDTHHMMZ (universal time) YYYYMMDDTHHMM±HHMM (time zone) where "T" represents itself, i.e. letter T	D	IssueDateTime	
6	Supplier to whom this order status enquiry applies, if it is not addressed to the web service host (use only for requests sent to aggregators).	D	SupplierIdentifier.	
	Supplier ID type - see ONIX codelist 92	М	SupplierIDType	
	ID type name, only if ID type = proprietary	D	IDTypeName	
	Identifier	М	IDValue	
7	Order references. Must contain a reference number or a reference date or both for a single order.	М	ReferenceCoded.	R
	Reference date of bour for a single order.  Reference type 11 Buyer's order reference 23 Supplier's order reference 35 Library's supplier reference 36 Supplier's library customer reference 37 Library's additional order reference	М	ReferenceTypeCode	
	Reference	D	ReferenceNumber	
	Reference date or date and time. See Header line 5 for format options.	D	ReferenceDateTime	
8	Scope of the order status request. Mandatory.  01 WholeOrder  02 ItemList	М	RequestType	

<sup>&</sup>lt;sup>2</sup> In the third column "M" means mandatory and "D" means dependent upon the business or message context.

<sup>&</sup>lt;sup>3</sup> An 'R' in the right-most column means that the element is repeatable.

# Request order item detail

	Item detail. Mandatory if the scope of the request order detail is an item list. Must not be included if the scope of the request order detail is the whole order.	D	ItemDetail.	R
1	Order status enquiry line number	М	LineNumber	
2	EAN-13 product number (either this element or element 3 must be included)	D	EAN13	
3	Alternative product identifier  Product ID type – use ONIX Code List 5  ID type name, only if ID type = '01' (proprietary)  Product number	D M D M	ProductIdentifier. ProductIDType IDTypeName IDValue	R
4	Quantity ordered (may be required by trading partner agreement)	D	OrderQuantity	
5	Order line references If included, must contain a reference number or a reference date/time or both.  Reference type  12 Buyer's unique order line reference 18 End customer order reference 23 Supplier's order reference 33 Buyer's internal supplier reference	D M	ReferenceCoded  ReferenceTypeCode	R
	Reference number / string Reference date or date and time. See Header line 5 for format options.	D D	ReferenceNumber ReferenceDateTime	

# Example of an Order Status Request XML payload using either the SOAP or the HTTP protocol and the HTTP POST method:

```
<OrderStatusEnguiry version="1.0"</pre>
xmlns="http://www.bic.org.uk/librarywebservices/orderStatus">
  <Header>
    <AccountIdentifier>
      <AccountIDType>01</AccountIDType>
      <IDValue>12345</IDValue>
    </AccountIdentifier>
    <RequestNumber>001</RequestNumber>
    <IssueDateTime>20181120T1525/IssueDateTime>
    <ReferenceCoded>
      <ReferenceTypeCode>11</ReferenceTypeCode>
      <ReferenceNumber>1012345</ReferenceNumber>
    </ReferenceCoded>
    <RequestType>02</RequestType>
  </Header>
  <ItemDetail>
    <LineNumber>1</LineNumber>
    <ProductIdentifier>
      <ProductIDType>03</ProductIDType>
      <IDValue>9780123456789</IDValue>
    </ProductIdentifier>
    <ReferenceCoded>
      <ReferenceTypeCode>12</ReferenceTypeCode>
      <ReferenceNumber>5</ReferenceNumber>
    </ReferenceCoded>
  </ItemDetail>
  <ItemDetail>
    <LineNumber>2</LineNumber>
    <ProductIdentifier>
      <ProductIDType>03</ProductIDType>
      <IDValue>9780987654321</IDValue>
    </ProductIdentifier>
    <ReferenceCoded>
      <ReferenceTypeCode>12</ReferenceTypeCode>
      <ReferenceNumber>6</ReferenceNumber>
    </ReferenceCoded>
  </ItemDetail>
</OrderStatusEnquiry>
```

Example of an Order Status Request JSON payload using either the SOAP or the HTTP protocol and the HTTP POST method:

```
{
    "OrderStatusEnquiry": {
        "version": "1.0",
        "xmlns": "http://www.bic.org.uk/librarywebservices/orderStatus",
        "Header": {
            "AccountIdentifier": {
                "AccountIDType": "01",
                "IDValue": "12345"
            },
            "RequestNumber": "001",
            "IssueDateTime": "20181120T1525",
            "ReferenceCoded": {
                "ReferenceTypeCode": "11",
                "ReferenceNumber": 1012345
            "RequestType": "02"
        },
        "ItemDetail": [
            {
                "LineNumber": "1",
                "ProductIdentifier": {
                    "ProductIDType": "03",
                    "IDValue": "9780123456789"
                "ReferenceCoded": {
                    "ReferenceTypeCode": "12",
                    "ReferenceNumber": "5"
                }
            },
                "LineNumber": "2",
                "ProductIdentifier": {
                    "ProductIDType": "03",
                    "IDValue": "9780987654321"
                },
                "ReferenceCoded": {
                    "ReferenceTypeCode": 12,
                    "ReferenceNumber": "6"
                }
           }
       ]
  }
}
```

### **ORDER STATUS REPORT**

The Order Status Report will use the protocol corresponding to the Order Status Enquiry. If the Enquiry uses the basic HTTP protocol, the Report will be an XML document as specified below attached to a normal HTTP header. If the Enquiry uses the SOAP protocol, the Report will contain a SOAP response message whose body will contain the XML document specified below.

#### Response document name and version

	Order status report Version 1.0	<orderstatusreport version="1.0"></orderstatusreport>	
	-	{ "OrderStatusReport": { "version": ,	

#### Header

	Payload header	М	Header.	
1	Document date/time: the date/time when the report was generated. Permitted formats are: YYYYMMDD YYYYMMDDTHHMM YYYYMMDDTHHMMZ (universal time) YYYYMMDDTHHMM±HHMM (time zone) where "T" represents itself, i.e. letter T	М	IssueDateTime	
2	Sender (web service host)	М	SenderIdentifier.	
	Sender ID type - see ONIX codelist 92	M	SenderIDType	
	ID type name, only if ID type = proprietary	D	IDTypeName	
	Identifier	D	IDValue	
3	Identification number / string of this response	D	ResponseNumber	
4	Account identifier. Mandatory if included in request.	D	AccountIdentifier.	
	A code value from a BIC-controlled codelist for the scheme used for the account identifier. Must be specified if an account identifier is specified. Permitted schemes are:  01 Proprietary 06 EAN-UCC GLN 07 SAN 11 PubEasy PIN	М	AccountIDType	
	Account identifier for this request, using the specified scheme	М	IDValue	
5	References: the request number and/or date/time of request must be quoted if included in the request; the order number must be quoted.	М	ReferenceCoded	R
	Reference type  01 Number or date/time of associated request  11 Order number or date/time specified in the request  23 Supplier's order reference  29 Supplier's quotation reference  37 Library's additional order reference	М	ReferenceTypeCode	
	Reference number / string	D	ReferenceNumber	
	Reference date or date and time. Mandatory if an IssueDateTime is included in the request. See Header line 1 for allowed formats.	D	ReferenceDateTime	

# Header (continued)

	Payload header	М	Header.	
6	Response code, if there are exception conditions, in which case this composite terminates the response.	D	ResponseCoded.	R
	Response type code. Suggested code values:  01 Service unavailable  02 Invalid ClientID or ClientPassword  03 Server unable to process request – a reason should normally be given as a free text description – see below  11 Invalid order reference  16 Invalid or unknown account or supplier identifier  19 Server unable to process request – unable to contact supplier  20 Order status request acknowledged – awaiting response from supplier  24 Request does not reference a unique order  Free text description / reason for response	M	ResponseType  ResponseTypeDescription	
7	· · · · · · · · · · · · · · · · · · ·		ResponseTypeDescription  Cupplied the patifier	
7	Supplier identifier (only included if specified in the request header; mandatory if the response type code is '19' or '20').  Supplier ID type - see ONIX codelist 92  ID type name, only if ID type = proprietary	D M D	SupplierIdentifier.  SupplierIDType  IDTypeName	
	Identifier	М	IDValue	
8	Order priority code: a string defined by trading partner agreement	D	OrderPriorityCode	
9	Default currency of values given in the response. If omitted, 'GBP' is assumed.	D	CurrencyCode	
10	Shipping detail (if supplier has more than one warehouse, the default warehouse location from which goods have been / will be shipped; may be overridden at the item detail level – see response detail line 10)	D	ShippingFrom.	
	Location must contain at least one location identifier or one location name or both.	М	Location	
	Location identifier	D	LocationIdentifier	R
	Location ID type  01 Proprietary  06 EAN-UCC GLN  07 SAN	М	LocationIDType	
	Proprietary ID type name	D	IDTypeName	
	Location ID value	М	IDValue	
	Location name	D	LocationName	
11	Order status – mandatory unless there is an exception condition.  01 Order accepted – shipping 02 Order accepted – all backordered 03 Order accepted – see detail 04 Order accepted but cannot be processed normally – see order status message 05 Order not accepted – see detail 06 Order accepted – awaiting shipping authorization	D	OrderStatus	
12	Order status message. Mandatory if the order status is '04'.	D	OrderStatusMessage	

# Report order item detail

	Responses for each item included in the order status request, or all items if the scope of the request is the whole order. Mandatory in each order status report unless the response type code at that level indicates an exception condition.	D	ItemDetail.	R
1	Line item number	М	LineNumber	
2	EAN-13 product number (mandatory unless trading partners have agreed to use an alternative product identifier)	D	EAN13	
3	Alternative product identifier – for details see the corresponding line in Request detail	D	ProductIdentifier.	R
4	Item description	D	ItemDescription	
	Title: text	D	Title	
	Author name (repeatable): text	D	Author	
5	Quantity ordered	М	OrderQuantity	
6	Order line references If included, must contain a reference number or a reference date or both.	D	ReferenceCoded	R
	Reference type  01 Enquiry line number  12 Buyer's unique order line reference  16 Contract reference  17 Promotion or deal reference  18 End customer order reference  24 Order source location reference  30 Supplier quotation line reference  31 Catalogue or price list reference  32 Authorisation for expense reference  33 Buyer's internal supplier reference  34 Library new title list reference	M	ReferenceTypeCode	
	Reference number / string	D	ReferenceNumber	
	Reference date or date and time. See Report Header line 1 for format options.	D	ReferenceDateTime	
7	Order priority code: a string defined by trading partner agreement	D	OrderPriorityCode	
8	Offered or confirmed unit price – see below for detailed description.	D	Price	
9	Order line response status code. Mandatory for each order line. See Table 1 for EDItEUR order line status codes that may be used in this context.	М	OrderLineStatusCoded.	
	Status code scheme  01 Sender's own scheme  02 Scheme maintained by EDItEUR	М	StatusCodeType	
	Status code	М	StatusCode	
10	Shipping detail (used only if the shipment was or will be from a location other than the default specified in the header)	D	ShippingFrom.	
	Location – must include at least one identifier, a name, or both	М	Location.	
	Location identifier	D	LocationIdentifier	R
	Location ID type  01 Proprietary  06 EAN-UCC GLN  07 SAN	M	LocationIDType	
	Proprietary ID type name	D	IDTypeName	
	Location ID value	M	IDValue	
	Location name	D	LocationName	
11	Quantity already shipped or in process of shipping	D	ShippedQuantity	
12	Quantity backordered	D	BackorderedQuantity	
	Quantity cancelled	D	CancelledQuantity	

# Report order item detail (continued)

	Responses for all items included in the order status request	D	ItemDetail.	
14	Item link to packaging list (repeatable)	D	PackageReference	R
	Quantity	D	PackedQuantity	
	Package number in list	М	PackageNumber	
15	Product availability status	D	AvailabilityCoded	
	Supplier item availability code value. See Table 2 on page 19.	М	SupplierAvailabilityCode	
	Publisher / distributor product availability code value – see ONIX codelist 65. See also Table 3 on page 20 for codes most likely to be used in this context and their EDIFACT equivalents.	D	ProductAvailabilityCode	
	Availability date	D	ExpectedShipDate	
	Publishing status code value – see ONIX codelist 64	D	PublishingStatusCode	
	On-display date for the product, if ordered (YYYYMMDD) – included if display is embargoed until the specified date, or if mandated by a publishing status code value.	D	LibraryOnDisplayDate	
	Expected order time for a non-stock item – in days	D	OrderTime	
16	Substitute product details (for further description see corresponding details for the ordered product).	D	Substitute.	
	EAN-13 product number	D	EAN13	
	Alternative product identifier	D	ProductIdentifier	R
17	Message required for all or specific copies of this line item (absence of this element means "no message required") (repeatable). The specified message is to be included in all documents relating to the order line.	D	Message.	R
	Sub-line number of specific copy to which the message relates. Must match a sub-line number for this line item specified in the request. If omitted, the message relates to the order line as a whole.	D	SubLineNumber	
	Message type: values 01 to 99 defined by trading partner agreement	М	MessageType	
	Message content (repeatable)	М	MessageLine	R

# Offered or confirmed unit price

	Offered or confirmed unit price	М	ItemDetail.Price.	
1	Supplier's price identifier, associating the price with a set of terms and conditions which may be confirmed by the immediate following elements. The price identifier must match a price identifier specified in the current ONIX record for the same item.	D	Priceldentifier	
	Proprietary price identifier scheme – use ONIX code list 217	М	PriceIDType	
	Proprietary scheme name	D	IDTypeName	
	Identifier value	М	IDValue	
2	Price qualifier corresponding to the supplier's price identifier – use ONIX code list 59.	D	PriceTypeQualifier	
3	For digital items, the technical protection method(s) applied as a condition of sale at the supplier's price identifier. Repeatable – use ONIX code list 144.	D	EpubTechnicalProtection	R
4	Usage constraint(s) associated with the supplier's identified price. Repeatable	D	PriceConstraint	R
	Type of constraint – use ONIX code list 230.	М	PriceConstraintType	
	Status of constraint – use ONIX code list 146.	М	PriceConstraintStatus	
	Limit of constraint	D	PriceConstraintLimit	R
	Limiting quantity	М	Quantity	
	Quantity unit – use ONIX code list 147.	М	PriceConstraintUnit	

# Offered or confirmed unit price (continued)

	Offered or confirmed unit price	М	ItemDetail.Price.	
5	For digital items, the licensing terms applicable as a condition of sale at the supplier's identified price.	D	EpubLicense	
	License name	М	EpubLicenseName	R
	License expression	D	EpubLicenseExpression	
	Expression type – use ONIX code list 218.	М	EpubLicenseExpressionType	
	Expression type name	D	EpubLicenseExpressionTypeName	
	URI of license expression	М	EpubLicenseExpressionLink	
6	Further conditions applicable to the supplier's identified price.	D	PriceCondition	R
	Type of condition – use ONIX code list 167.	М	PriceConditionType	
	Quantity associated with condition	D	PriceConditionQuantity	R
	Type of quantity – use ONIX code list 168.	M	PriceConditionQuantityType	
	Quantity	М	Quantity	
	Quantity unit – use ONIX code list 169.	М	QuantityUnit	
7	Price amount. May be repeated for different currencies or price types. Must be included if no price identifier is included.	D	PriceAmount	R
	Price amount	D	MonetaryAmount	
	Currency: ISO 4217 currency code	D	CurrencyCode	
	Price type  01 Suggested retail price including tax  02 Suggested retail price excluding tax  03 Net price (unit cost) including tax  04 Net price (unit cost) excluding tax  05 Fixed retail price including tax  06 Fixed retail price excluding tax	D	PriceQualifierCode	
	Tax details. May be included only if the price amount is inclusive of any tax. May be repeated for split-rate items only.	D	Tax	R
	Product identifier. Included only for split-rate items when trading terms require identification of the item(s) to which this rate applies.	D	ProductIdentifier	R
	Product ID type – see ONIX codelist 5	М	ProductIDType	
	ID type name, only if proprietary	D	IDTypeName	
	Product number	М	IDValue	
	Tax component description	D	PricePartDescription	
	Tax type – see ONIX codelist 171	М	ТахТуре	
	Tax type name	D	TaxTypeName	
	Tax rate code – see ONIX codelist 62	D	TaxRateCode	
	Tax rate: percentage. Mandatory if either the taxable amount is specified or the tax amount isn't specified	D	TaxRatePercent	
	Taxable amount. Mandatory if the tax rate is specified or the tax amount isn't specified.	D	TaxableAmount	
	Tax amount. Mandatory if no tax rate or taxable amount is specified.	D	TaxAmount	
8	Total % discount expected to apply to this price – decimal number between 0 and 100	D	DiscountPercentage	

# **Packaging Detail**

	Element	D	PackageDetail.	R
1	Package type	М	PackageCoded	
	Scheme from which package type code is taken:  01 EDItEUR international package code  02 UK book trade package code  03 US book trade package code	M	PackageCodeType	
	Package type code	М	PackageCode	
2	Number of packages	М	NumberOfPackages	
3	Package description (repeatable)	D	Package.	R
	Package number in list, required if package contents (as line items) are linked to the packages in which they are sent	D	PackageNumber	
	Package mark	М	PackageMark.	
	Type of package mark 01 SSCC-18 standard 02 Carrier's proprietary number	М	PackageMarkTypeCode	
	Package mark value	М	PackageMarkValue	
	Measurements / weight	D	Measure.	R
	Measure type  01 Height (of cover of book)  02 Width (of cover of book)  03 Thickness (of spine of book)  04 Total weight of delivered line	M	MeasureTypeCode	
	Measurement value (decimal number)	М	Measurement	
	Measure unit 01 Centimetre 02 Millimetre 03 Inch 04 Gram 05 Kilogram 06 Ounce 07 Pound	М	MeasureUnitCode	

# Example of an Order Status Report XML payload using either the SOAP or the HTTP protocol and the HTTP POST method:

```
<OrderStatusReport version="1.0"</pre>
xmlns="http://www.bic.org.uk/librarywebservices/orderStatus">
  <Header>
    <IssueDateTime>20181120T1526</IssueDateTime>
   <SenderIdentifier>
     <SenderIDType>01
      <IDValue>XYZ</IDValue>
   </SenderIdentifier>
   <AccountIdentifier>
     <AccountIDType>01</AccountIDType>
      <IDValue>12345</IDValue>
   </AccountIdentifier>
   <ReferenceCoded>
     <ReferenceTypeCode>01</ReferenceTypeCode>
     <ReferenceNumber>001</ReferenceNumber>
     <ReferenceDateTime>20181120T152500</ReferenceDateTime>
   </ReferenceCoded>
   <ReferenceCoded>
     <ReferenceTypeCode>11</ReferenceTypeCode>
     <ReferenceNumber>1012345</ReferenceNumber>
   </ReferenceCoded>
   <OrderStatus>06</OrderStatus>
  </Header>
  <ItemDetail>
   <LineNumber>1</LineNumber>
   <ProductIdentifier>
     <ProductIDType>03</ProductIDType>
     <IDValue>9780123456789</IDValue>
   </ProductIdentifier>
   <OrderQuantity>5</OrderQuantity>
   <ReferenceCoded>
     <ReferenceTypeCode>01</ReferenceTypeCode>
     <ReferenceNumber>1</ReferenceNumber>
   </ReferenceCoded>
   <ReferenceCoded>
     <ReferenceTypeCode>12</ReferenceTypeCode>
     <ReferenceNumber>5</ReferenceNumber>
   </ReferenceCoded>
   <Price>
     <PriceAmount>
        <MonetaryAmount>9.99</MonetaryAmount>
        <PriceOualifierCode>05</PriceOualifierCode>
     </PriceAmount>
   </Price>
   <OrderLineStatusCoded>
     <StatusCodeType>02</StatusCodeType>
     <StatusCode>AlreadyShipped</StatusCode>
   </OrderLineStatusCoded>
    <ShippedQuantity>5</ShippedQuantity>
  </ItemDetail>
```

```
<ItemDetail>
   <LineNumber>2</LineNumber>
   <ProductIdentifier>
     <ProductIDType>03</ProductIDType>
      <IDValue>9780987654321</IDValue>
   </ProductIdentifier>
   <OrderQuantity>2</OrderQuantity>
   <ReferenceCoded>
      <ReferenceTypeCode>01</ReferenceTypeCode>
      <ReferenceNumber>2</ReferenceNumber>
   </ReferenceCoded>
   <ReferenceCoded>
      <ReferenceTypeCode>12</ReferenceTypeCode>
      <ReferenceNumber>6</ReferenceNumber>
   </ReferenceCoded>
   <Price>
      <PriceAmount>
        <MonetaryAmount>15.99</MonetaryAmount>
        <PriceQualifierCode>05</PriceQualifierCode>
      </PriceAmount>
   </Price>
   <OrderLineStatusCoded>
      <StatusCodeType>02</StatusCodeType>
      <StatusCode>AcceptedBackordered</StatusCode>
   </OrderLineStatusCoded>
   <BackorderedQuantity>2</BackorderedQuantity>
   <AvailabilityCoded>
      <PublisherAvailabilityCode>31</PublisherAvailabilityCode>
      <ExpectedShipDate>20181122</ExpectedShipDate>
   </AvailabilityCoded>
  </ItemDetail>
</OrderStatusReport>
```

Example of an Order Status Report JSON payload using either the SOAP or the HTTP protocol and the HTTP POST method:

```
{
    "OrderStatusReport": {
        "version": "1.0",
        "xmlns": "http://www.bic.org.uk/librarywebservices/orderStatus",
        "Header": {
            "IssueDateTime": "20181120T1526",
            "SenderIdentifier": {
                "SenderIDType": "01",
                "IDValue": "XYZ"
            "AccountIdentifier": {
                "AccountIDType": "01",
                "IDValue": "12345"
            },
            "ReferenceCoded": [
                {
                    "ReferenceTypeCode": "01",
                    "ReferenceNumber": "001",
                    "ReferenceDateTime": "20181120T152500"
                },
                {
                    "ReferenceTypeCode": "11",
                    "ReferenceNumber": "1012345"
                }
            ],
            "OrderStatus": "06"
        "ItemDetail": [
            {
                "LineNumber": "1",
                "ProductIdentifier": {
                    "ProductIDType": "03",
                    "IDValue": "9780123456789"
                "OrderQuantity": 5,
                "ReferenceCoded": [
                    {
                         "ReferenceTypeCode": "01",
                         "ReferenceNumber": "1"
                    },
                        "ReferenceTypeCode": "12",
                        "ReferenceNumber": "5"
                ],
                "Price": {
                    "PriceAmount" {
                        "MonetaryAmount": 9.99,
                        "PriceQualifierCode": "05"
                    }
                "OrderLineStatusCoded": {
                    "StatusCodeType": "02",
                    "StatusCode": "AlreadyShipped"
                "ShippedQuantity": 5
            },
```

```
"LineNumber": "2",
                 "ProductIdentifier": {
                     "ProductIDType": "03",
                     "IDValue": "9780987654321"
                 "OrderQuantity": 2,
                 "ReferenceCoded": [
                         "ReferenceTypeCode": "01",
                         "ReferenceNumber": "2"
                     },
                         "ReferenceTypeCode": "12",
"ReferenceNumber": "6"
                 ],
                 "Price": {
                     "PriceAmount" {
                         "MonetaryAmount": 15.99,
                         "PriceQualifierCode": "05"
                 "OrderLineStatusCoded": {
                     "StatusCodeType": "02",
                     "StatusCode": "AcceptedBackordered"
                 "BackorderedQuantity": 2,
                 "AvailabilityCoded": {
                     "PublisherAvailabilityCode": "31",
                     "ExpectedShipDate": "20181122"
                 }
           }
       ]
  }
}
```

#### Table 1: EDItEUR order line status codes

Used in OrderLineStatusCoded.StatusCode (page 11, line 10), when the StatusCodeType is specified as '02' (EDItEUR). Code values followed by an asterisk \* have been defined by BIC for this standard and are to be proposed as additions to the EDItEUR code list. The equivalent EDIFACT code (List 12B) is shown for information only, as the ONIX code must always be used.

No	Value	Description	Equivalent EDIFACT code (List 12B)
1	AcceptedBackordered	Order line accepted as backorder ("due") (Order Response only)	400
2	AcceptedPartShippingPartBackordered	Order line accepted, part in process for immediate shipping, part backordered (Order Response only)	
3	AcceptedPartShippingPartCanceled	Order line accepted, part in process for immediate shipping, part cancelled (Order Response only)	
4	AcceptedShipping	Order line accepted, all in process for immediate shipping (Order Response only)	100
5	AlreadyShipped	Order line already shipped or in process for shipping	800
6	BackorderedAwaitingMinimumOrder	Backordered until minimum order quantity or value is reached	103 / 403
7	BackorderedAwaitingReceipt	Backordered and has been despatched from our supplier, awaiting receipt	404
8	BackorderedAwaitingSupply	Backordered – awaiting supply	400
9	BackorderedChasingSupplier	Order line has been chased to our supplier	413
10	BackorderedDateChange	Backordered, note change to expected availability date	
11	BackorderedOnOrderFromOverseas	Backordered – has been ordered from overseas supplier	402
12	BackorderedPriceChange	Backordered, note price change	
13	BackorderedTitleChange	Backordered, note title change (NYP only)	
14	BackorderedStockTaking*	Backordered – currently unavailable due to stock taking	
15	CanceledByBuyer	Order line cancelled at buyer's request	222
16	CanceledCannotSupply	Order line cancelled, item cannot be supplied (eg out of print)	223
17	CanceledDiscountQuery	Discount query: order line cancelled	202
18	CanceledDuplicateOrder	Order appears to be a duplicate: order line cancelled	208
19	CanceledInvalid	Ordered item cannot be recognized	
20	CanceledMinimumOrderReq	Minimum order value required: order line cancelled	203
21	CanceledOutOfTime	Order line cancelled, past cancelation date	221
22	CanceledPriceQuery	Price query: order line cancelled	201
23	CanceledPriceIdentifierMismatch*	Price identifier invalid or doesn't match price amount: order line cancelled	
24	CanceledPromotionInvalid	Promotional deal invalid or expired: order line cancelled	205 / 206
25	CanceledSubstOffered	Order line cancelled, substitute product is offered for separate order	210
26	CanceledTryOtherLocation	Order line cancelled, but could be supplied at a Ship From location other than that specified by the buyer: must be accompanied by the identity of the other location	
27	CanceledUnknown*	Order line cancelled – unknown product or source of supply	
28	CanceledRightsRestricted*	Order line cancelled –cannot supply to customer due to rights restrictions	
29	CanceledCannotShipByRequestedDate*	Order line cancelled – cannot ship by requested "ship by" date	

Table 1: EDItEUR order line status codes (continued)

No	Value	Description	Equivalent EDIFACT code (List 12B)
30	CanceledSold*	Order line cancelled – second-hand or antiquarian item already sold	
31	CanceledStockTaking*	Order line cancelled – currently unavailable due to stock taking	
32	HeldAccountStopped	Buyer's account is temporarily stopped: product availability is reported as usual, but order will not be released until account is cleared	500
33	HeldAwaitingBuyerInstruction	Awaiting instruction from buyer: order line held	412
34	HeldDiscountQuery	Discount query: order line held awaiting customer response	102
35	HeldFirmOrderRequired	Can only be supplied against firm order: order line held awaiting customer response	104
36	HeldMinimumOrderReq	Minimum order value required: order line held	103
37	HeldPriceQuery	Price query: order line held awaiting customer response, usually because difference between order price and actual price exceeds agreed tolerance	903
38	HeldPriceIdentifierMismatch*	Price identifier invalid or doesn't match price amount: order line held awaiting customer response.	
39	HeldPromotionInvalid	Promotional deal invalid or expired: order line held awaiting customer response	
40	HeldStockTaking*	Order line held – currently unavailable due to stock taking	
41	NotFound	Order line not traced	
42	NotOnBackorderFile	Response to order status enquiry or cancellation, for suppliers whose systems check enquiries or cancellations only against a backorder file. Where possible, the more informative responses NotFound and AlreadyShipped are preferred.	
43	Processing	Ordered item(s) being processed by bookseller	410
44	ProcessingAwaitingBuyerInstruction	Ordered item(s) being processed by bookseller, awaiting buyer instruction	411
45	ReorderedSuppliedDamaged	Our supplier sent damaged item(s): reordered	407
46	ReorderedSuppliedImperfect	Our supplier sent imperfect item(s): reordered	408
47	ReorderedSuppliedShort	Our supplier sent short: reordered	406
48	ReorderedSupplierCannotTrace	Our supplier cannot trace order: reordered	409
49	ReorderedWrongItemSupplied	Our supplier sent wrong item(s): reordered	405
50	SubstBackordered	Substitute product backordered	
51	SubstPartShippingPartBackordered	Substitute product part in process for immediate shipping, part backordered	
52	SubstPartShippingPartCanceled	Substitute product part in process for immediate shipping, part cancelled	
53	SubstShipping	Substitute product in process for immediate shipping	
54	TemporaryHold	Order action not yet determined	999
55	HeldAdditionalServiceQuery	Order line held pending resolution of a query concerning an additional service requested for that order line	
56	CanceledAdditionalServiceQuery	Order line cancelled due to a query concerning an additional service requested. The item should be reordered once the query has been resolved.	
57	CanceledAccountStopped	Buyer's account is temporarily stopped; the order line is cancelled, but product price and availability is reported.	
58	AcceptedReadyForActivation*	Ordered digital item is ready for activation by the consumer	

Table 1: EDItEUR order line status codes (continued)

59	AcceptedActivated*	Ordered digital item is activated and ready for use by the consumer	
60	AwaitingAuthorizationToShip*	Awaiting authorisation to despatch	

### Table 2: Supplier item availability codes

Used in SupplierAvailabilityCode (page 11 line 19). This code list is derived from ONIX codelist 65 (subset shown in Table 3), but with significant differences for code values 31 and above.

Code value	Description
10	Not yet available - reason may be provided by publisher product availability code (e.g. 10, 11 or 12) and/or publishing status code (e.g. 02)
20	Available - further information on the precise nature of the availability may be provided by publisher/distributor product availability code (e.g. 20, 21, 22 or 23)
21	Available - from stock - no additional availability information would normally be provided
23	Available - manufactured on demand
30	Temporarily unavailable - reason may be provided by publisher product availability code
31	Temporarily unavailable due to stock taking
40	Not available - if due to a supply chain issue, the reason should be provided by publisher product availability code and/or publishing status code
41	Not available - publisher address unknown
42	Not available - publisher no longer trading
43	Not available - rights restricted
44	Not available in pack/set form - only available singly
80	Sold - second-hand or antiquarian item
90	Availability uncertain - no further information
91	Availability uncertain - item not known / identifier not recognised
92	Availability uncertain - apply to customer services

#### Table 3: EDItEUR product availability codes

This table defines a subset of ONIX codelist 65 mostly likely to be used in ProductAvailabilityCode (page 11 line 19). The equivalent EDIFACT code (List 8B) is shown for information only, as the ONIX code must always be used.

ONIX	Description	Equivalent EDIFACT code (List 8B)
01	Product was announced, and subsequently abandoned	AB
10	Not yet available	NP
11	Not yet available: will be stocked when available	NP
12	Not yet available: will be published as print-on-demand only. May apply either to a POD successor to an existing conventional edition, when the successor will be published under a different ISBN (normally because different trade terms apply); or to a title that is being published as a POD original.	NP
20	Available from us (form of availability unspecified)	
21	Available from us from stock	IB
22	Available from us as a non-stock item, by special order	NQ / TO
23	Available from us by POD	MD
30	Temporarily unavailable from us (reason unspecified)	TU
31	Stock item, temporarily out of stock	OB
32	Temporarily unavailable, reprinting	RP
33	Temporarily unavailable, awaiting reissue	RE
40	Not available from us – reason unspecified	NN / UC
41	This product is unavailable, but a successor product or edition is or will be available from us	OR
42	This product is unavailable, but the same content is or will be available from us in an alternative format	OF
43	This product has been transferred to another supplier	RF
44	Not available to trade, apply direct to publisher	AD
45	Must be bought as part of a set	NS
46	Withdrawn from sale, e.g. for legal reasons	OP / RR
47	Remaindered	RM
48	Out of print, but a print-on-demand edition is or will be available under a different ISBN. Use only when the POD successor has a different ISBN, normally because different trade terms apply.	OP / OF
99	Apply to customer service	CS