

Book Industry Communication

BIC Realtime

Standards for Instant Business Message Exchange

Order Status Request / Report

Version 3.0, 3 April 2020

This document: https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/pdfs/API/Trade/BICWSOrderStatusRequestReport-value-ref">https://www.bic.org.uk/files/Port-value-ref">https://www.bic.org.uk

XML schema: https://www.bic.org.uk/files/xml/BICWSOrderStatusRequestReport_V3.0.xsd WSDL file: https://www.bic.org.uk/files/xml/BICWSOrderStatusRequestReport_V3.0.xsd

XML namespace: https://www.bic.org.uk/webservices/orderStatus

Next review date: 26 February 2021

This document specifies in human-readable form the *BIC Realtime* web services Order Status Request and Order Status Report formats. These formats form part of a series of formats to support the use of *BIC Realtime* web services for supply chain communication for both Trade supply and Consumer Direct Fulfilment.

Three alternative formats are specified for Order Status Requests:

- an HTTPS query format for use with implementations that use the basic HTTPS protocol¹ and GET method – sometimes referred to as the REST approach
- an XML format for use with implementations that use either SOAP or the basic HTTPS protocol and POST method.
- a JSON format for use with implementations that use the basic HTTPS protocol and POST method

The Response payload format options (payload in XML or JSON) will both apply to basic HTTPS exchanges using the POST method, but XML is the only Response payload format supported for HTTPS requests using the GET method. A Request using the HTTPS GET method may be more limited than a Request using the HTTPS POST method, so the Response payload may use only a correspondingly limited subset of the content defined here. SOAP only supports XML as a Request or Response payload format.

The complete specification of the *BIC Realtime* Order Status Request/Report web service includes two machine-readable resources that are to be used by implementers in conjunction with this document:

- a WSDL Definition for the SOAP protocol version of the BIC Realtime web service
- an XML Schema for Requests and Response payloads in XML format.

It is strongly recommended that SOAP client implementations of this *BIC Realtime* web service be constructed using the BIC WSDL Definitions as a starting point, as this will promote interoperability between SOAP client and server implementations. In some development environments it may be

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¹ Throughout the term 'HTTPS protocol' is to be interpreted as including secure internet protocols that are implemented either at the application layer (i.e. HTTPS) or are implemented at the transport layer (e.g. SSL/TLS).

easier to implement a SOAP server without using the BIC WSDL Definitions, but in this case care must be taken to ensure that the WSDL Definitions that describe the actual implementation is functionally equivalent to the BIC WSDL Definitions.

These formats are closely based upon the EDItX Trade Order Status Enquiry, Order Status Report and CDF Order Response formats developed by EDItEUR. Version 2.0 of these formats enables a request to be made regarding the status of multiple orders, grouped by order reference, with corresponding changes to the structure of the report. Version 2.0 is not backwards-compatible with the previous version.

Business requirements

This BIC Realtime web service can be used in one of two ways.

The first is as an order chaser/status update to find the current progress of an order. This *BIC Realtime* web service allows the client to find out if the supplier is awaiting stock, or has already shipped the order, allowing them to update their customer in turn. When the order has been shipped it allows the client to find out parcel details, including tracking details when applicable. This use is suitable for both business to business (B2B) and CDF supply models.

The second, in combination with the *BIC Realtime* order list web service, is as a synchronisation process. By using the order list web service the client's system can get the order references of orders that are not yet logged within it. A subsequent call to the order status request/report service allows the system to fill in the detail of those orders. This is useful when customers use other order channels to raise orders with the supplier – a typical example being a rep order. This makes management of orders easier for the buyer as all their orders are in one place, but also by being aware of what has been ordered via other routes they can avoid potential over ordering. This can be particularly useful in chains where head office might place some orders on behalf of their branches.

Changes for Version 3.0 made December 2019

General

Version number changed to '3.0' in both Request and Response specifications and examples.

Support for JSON implementation added to specification tables and examples.

Namespace URI corrected in examples.

Text corrected in various places to make it clear that the SOAP protocol only supports XML payloads and not JSON payloads.

Element DiscountPercentage renamed DiscountPercent for consistency with other APIs. Element Allowance renamed DiscountCoded and restructured for consistency with other APIs.

Deprecated elements and code values removed.

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HTTPS GET Request lines 1 and 2: Parameters ClientID and ClientPassword made non-mandatory. It is recommended that HTTPS header-based authentication be used where possible.

HTTPS GET Request line 7: Parameter RequestType made mandatory for consistency with the POST Request Header line 2.

HTTPS GET Request line 17: Parameter DescriptionLanguageCode added to enable preferred language of descriptions to be specified. The value must be a three-letter language code from ONIX code list 74.

- Page 6 Request header lines 1 and 2: Elements ClientID and ClientPassword made nonmandatory. It is recommended that HTTPS header-based authentication be used where possible.
 - Request header line 7: Element DescriptionLanguageCode added to enable preferred language of descriptions to be specified. The value must be a three-letter language code from ONIX code list 74.
- Page 11 Report header line 6: Element DescriptionLanguageCode added to enable preferred language of descriptions to be specified.
- Page 13 Report order item detail line 4: Elements Title, Author, SeriesTitle, VolumeOrPart, EditionStatement, CityOfPublication, CountryOfPublication, PublisherName, DateOfPublication and YearOfPublication added within ItemDescription.
 - Report order item detail line 7: Element PricingDetail replaced by the element Price for consistency with other APIs.
- Page 14 Report order item detail line 14: Element AvailabilityCoded inserted as composite wrapper for existing availability elements. Element SupplierAvailabilityCode added. Use of SupplierAvailabilityCode and PublisherAvailabilityCode clarified.
- Page 15 Report order item detail line 16: Element Substitute made repeatable and simplified to include only one or more identifiers. If further details of a substitute product are required, a separate follow-on request must be made.
 - Offered or confirmed unit price: New structure to enable the supplier's price identifier and associated terms and conditions to be included instead of or as well as a specific price amount. This aligns the price model more closely with other supply chain communication formats including ONIX. To align with ONIX, the following specific element changes have been made: elements PriceTypeQualifier (line 2) and PriceQualifierCode (line 9) have been renamed PriceQualifier and PriceType, using ONIX code lists 59 and 58 respectively.
- Page 24 Table 3 EDItEUR ONIX product availability codes removed. SupplierAvailabilityCode is to use ONIX code list 65 instead.

ORDER STATUS REQUEST

Requests using the HTTPS protocol and the GET method

Requests using the HTTPS protocol and the GET method should include a query string containing parameters as specified below.

2	Parameter description	M ³	Name
1	A unique identifier for the sender of the Request. An alphanumeric string not containing spaces or punctuation. The form of the identifier used must be agreed between the parties to an exchange ⁴ .	D	ClientID
2	A password to further authenticate the sender of the request ⁴ .	D	ClientPassword
3	A code value from a BIC-controlled code list for the scheme used for a customer account identifier. Permitted values are: 01 Proprietary 06 EAN-UCC GLN 07 SAN 11 PubEasy PIN	D	AccountIDType
4	Account identifier for this request, using the specified scheme.	D	AccountIDValue
5	Order status request number	D	RequestNumber
6	A date/time reference for this enquiry	D	IssueDateTime
7	Scope of the order status enquiry. Mandatory. 01 WholeOrder 02 ItemList	М	RequestType
8	Purchase order number to which this enquiry relates. Mandatory in all order status enquiries, unless a supplier's order number is included.	D	OrderReferenceNumber
9	Purchase order line number to which this enquiry relates, if the enquiry relates to a specific order line and not the whole order.	D	OrderLineReferenceNumber
10	Supplier's order number to which this enquiry relates. If no purchase order number is included, this element is mandatory.	D	SupplierOrderReferenceNumber
11	CDF invoice reference	D	CDFInvoiceReference
12	EAN-13 product number (either parameter 12 or both parameters 13 and 14 must be included if parameter 9 is present)	D	EAN13
13	A code value from a BIC-controlled code list for the type of an alternative identifier of the product (see ONIX code list 5).	D	ProductIDType
14	An alternative product identifier of the specified type. Only one alternative type of identifier may be carried in a Request using the HTTPS GET method.	D	ProductIDValue
15	If and only if this parameter is supported by the <i>BIC Realtime</i> web service implementation, a third party supplier may be specified where the web service host is not the supplier, in which case this parameter and the next must be included. This parameter contains a code value from a BIC-controlled code list for the type of identifier of the supplier - see ONIX code list 92	D	SupplierIDType
16	A unique supplier identifier of the specified type	D	SupplierIDValue
17	Language in which the requester would prefer free-text descriptions to be expressed – use ONIX code list 74.	D	DescriptionLanguageCode

Example of an Order Status Enquiry using the HTTPS protocol and the GET method:

https://www.booksupplier.co.uk/OrderStatEnqService?AccountIDType=01&AccountIDValue=12345 &OrderReferenceNumber=1012345&IssueDateTime=20191120T152500&RequestType=01

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² The order of parameters in an HTTPS GET Request is insignificant.

³ In the column headed "M", "M" means mandatory, and "D" means dependent. ⁴ It is recommended that HTTPS header-based authentication be used where possible.

Requests using SOAP or non-SOAP protocols and using the HTTPS POST method

Requests using the HTTPS POST method should include an XML or JSON request document as the body of a request message. Requests using the SOAP protocol must include an XML document.

Each request must contain a header followed by one or more order detail elements. Each order detail element must contain at least one order reference, an indicator of whether the request relates to the whole order or to individual lines and, only if the latter, one or more item detail elements relating to individual order lines.

Request document name and version

version":

Header

	Request header	М	Header.	5
1	A unique identifier for the sender of the request. An alphanumeric string not containing spaces or punctuation	D	ClientID	
2	A password to further authenticate the sender of the request	D	ClientPassword	
3	Account identifier for this request	D	AccountIdentifier.	
	A code value from a BIC-controlled code list for the scheme used for the account identifier. Mandatory if including an account identifier. Permitted values are: 01 Proprietary 06 EAN-UCC GLN 07 SAN 11 PubEasy PIN Account identifier for this request, using the specified scheme	M	AccountIDType IDValue	
4	Order status request number	D	RequestNumber	
5	Document date/time: the date/time when the request was generated. Permitted formats are: YYYYMMDD YYYYMMDDTHHMM YYYYMMDDTHHMMZ (universal time) YYYYMMDDTHHMM±HHMM (time zone) where "T" represents itself, i.e. letter T	D	IssueDateTime	
6	Supplier to whom this order status enquiry applies, if it is not addressed to the <i>BIC Realtime</i> web service host (use only for requests sent to aggregators).	D	SupplierIdentifier.	
	Supplier ID type - see ONIX code list 92 ID type name, only if ID type = proprietary Identifier	M D M	SupplierIDType IDTypeName IDValue	
7	Language in which the requester would prefer freetext descriptions to be expressed – use ONIX code list 74.	D	DescriptionLanguageCode	

⁵ An 'R' in the right-most column means that the element is repeatable. If implementing this API using the JSON format option, all repeatable elements must be represented by JSON array objects.

Request order detail

	Order detail. Mandatory, and repeatable when requesting the status of multiple orders.	M	OrderDetail.	R
1	Order references. Must contain a reference number or a reference date or both for a single order.	М	ReferenceCoded.	R
	Reference type 11 Buyer's order reference 18 End-customer's order reference 23 Supplier's order reference 25 CDF invoice reference	M	ReferenceTypeCode	
	Reference	D	ReferenceNumber	
	Reference date or date and time. See Header line 6 for format options.	D	ReferenceDateTime	
2	Scope of the order status request. Mandatory. 01 WholeOrder 02 ItemList	М	RequestType	

Request item detail

	Item detail. Mandatory if the scope of the request order detail is an item list. Must not be included if the scope of the request order detail is the whole order.	D	OrderDetail.ltemDetail.	R
1	Order status enquiry line number	М	LineNumber	
2	EAN-13 product number (either this element or element 3 must be included)	D	EAN13	
3	Alternative product identifier	D	ProductIdentifier.	R
	Product ID type - use ONIX Code List 5	M	ProductIDType	
	ID type name, only if ID type = '01' (proprietary)	D	IDTypeName	
	Product number	M	IDValue	
4	Quantity ordered (may be required by trading partner agreement)	D	OrderQuantity	
5	Order line references If included, must contain a reference number or a reference date/time or both.	D	ReferenceCoded	R
	Reference type 12 Buyer's unique order line reference 18 End customer order reference 23 Supplier's order reference 25 CDF invoice reference 26 CDF invoice line reference	M	ReferenceTypeCode	
	Reference number / string	D	ReferenceNumber	
	Reference date or date and time. See Header line 6 for format options.	D	ReferenceDateTime	

Example of an Order Status Request XML payload using either the SOAP or the HTTPS protocol and the POST method:

```
<OrderStatusRequest version="3.0"</pre>
xmlns="http://www.bic.org.uk/webservices/orderStatus">
  <Header>
    <AccountIdentifier>
      <AccountIDType>01</AccountIDType>
      <IDValue>12345</IDValue>
    </AccountIdentifier>
    <RequestNumber>001</RequestNumber>
    <IssueDateTime>20151120T1525</IssueDateTime>
  </Header>
  <OrderDetail>
    <ReferenceCoded>
      <ReferenceTypeCode>11</ReferenceTypeCode>
      <ReferenceNumber>1012345</ReferenceNumber>
    </ReferenceCoded>
    <RequestType>02</RequestType>
    <ItemDetail>
      <LineNumber>1</LineNumber>
      <ProductIdentifier>
        <ProductIDType>03</ProductIDType>
        <IDValue>9780123456789</IDValue>
      </ProductIdentifier>
      <ReferenceCoded>
        <ReferenceTypeCode>12</ReferenceTypeCode>
        <ReferenceNumber>5</ReferenceNumber>
      </ReferenceCoded>
    </ItemDetail>
    <ItemDetail>
      <LineNumber>2</LineNumber>
      <ProductIdentifier>
        <ProductIDType>03</ProductIDType>
        <IDValue>9780987654321</IDValue>
      </ProductIdentifier>
      <ReferenceCoded>
        <ReferenceTypeCode>12</ReferenceTypeCode>
        <ReferenceNumber>6</ReferenceNumber>
      </ReferenceCoded>
    </ItemDetail>
  </OrderDetail>
</OrderStatusRequest>
```

Example of an Order Status Request JSON payload using the HTTPS protocol and the POST method:

```
"OrderStatusRequest": {
        "version": "3.0",
        "xmlns": "http://www.bic.org.uk/webservices/orderStatus",
        "Header": {
            "AccountIdentifier": {
                "AccountIDType": "01",
                "IDValue": "12345"
            "RequestNumber": "001",
            "IssueDateTime": "20151120T1525"
        "OrderDetail": [
            {
                "ReferenceCoded": [
                         "ReferenceTypeCode": "11",
                         "ReferenceNumber": "1012345"
                ],
                "RequestType": "02",
                "ItemDetail": [
                         "LineNumber": 1,
                         "ProductIdentifier": [
                                 "ProductIDType": "03",
                                 "IDValue": "9780123456789"
                         "ReferenceCoded": [
                             {
                                 "ReferenceTypeCode": "12",
                                 "ReferenceNumber": 5
                         ]
                    },
                         "LineNumber": 2,
                         "ProductIdentifier": [
                             {
                                 "ProductIDType": "03",
                                 "IDValue": "9780987654321"
                             }
                        ],
                         "ReferenceCoded": [
                             {
                                 "ReferenceTypeCode": "12",
                                 "ReferenceNumber": 6
                        ]
                   }
               ]
           }
       ]
  }
}
```

ORDER STATUS REPORT

The Response will use the protocol corresponding to the Request. If the Request uses the basic HTTPS protocol, the Response will be an XML or JSON document as specified below attached to a normal HTTPS header. If the Request uses the SOAP protocol, the Response will contain a SOAP response message whose body will contain the XML document specified below.

Response document name and version

Order status report Version 3.0	<pre><orderstatusreport version="3.0"> { "OrderStatusReport": {</orderstatusreport></pre>	
	"version":	

Header

	Payload header	M	Header.	
1	Document date/time: the date/time when the report was generated. Permitted formats are: YYYYMMDD YYYYMMDDTHHMM YYYYMMDDTHHMMZ (universal time) YYYYMMDDTHHMM±HHMM (time zone) where "T" represents itself, i.e. letter T	М	IssueDateTime	
2	Sender (<i>BIC Realtime</i> web service host) Sender ID type - see ONIX code list 92 ID type name, only if ID type = proprietary Identifier	M M D	SenderIdentifier. SenderIDType IDTypeName IDValue	
3	Identification number / string of this response	D	ResponseNumber	
4	Account identifier. Mandatory if included in request. A code value from a BIC-controlled code list for the scheme used for the account identifier. Must be specified if an account identifier is specified. Permitted schemes are: 01 Proprietary 06 EAN-UCC GLN 07 SAN 11 PubEasy PIN Account identifier for this request, using the specified scheme	D M	AccountIdentifier. AccountIDType IDValue	
5	References: the request number and/or date/time of request must be quoted if included in the request. Reference type 01 Number or date/time of associated request Reference number / string Reference date or date and time. Mandatory if an IssueDateTime is included in the request. See Header line 1 for allowed formats.	D M D	ReferenceCoded ReferenceTypeCode ReferenceNumber ReferenceDateTime	R

Header (continued)

	Payload header	М	Header.	
6	Response code, if there are exception conditions, in which case this composite terminates the response.	D	ResponseCoded.	R
	Response type code. Suggested code values: 01 Service unavailable 02 Invalid ClientID or ClientPassword 03 Server unable to process request – a reason should normally be given as a free text description – see below 16 Invalid or unknown account or supplier identifier 19 Server unable to process request – unable to contact supplier 20 Order status request acknowledged – awaiting response from supplier 24 Request does not reference a unique order	M	ResponseType	
	Free text description / reason for response	D	ResponseTypeDescription	
	Language of description. Mandatory if included in the request. See request header line 7.	D	DescriptionLanguageCode	
	Supplier identifier (generally only included if specified in the request header; mandatory if the response type code is '19' or '20').	D	SupplierIdentifier.	
	Supplier ID type - see ONIX code list 92	М	SupplierIDType	
	ID type name, only if ID type = proprietary	D	IDTypeName	
	Identifier	М	IDValue	
8	Default currency of values given in the response. If omitted, 'GBP' is assumed.	D	CurrencyCode	
9	Shipping detail (if supplier has more than one warehouse, the default warehouse location from which goods have been / will be shipped; may be overridden at the item detail level – see response detail line 12)	D	ShippingFrom.	
	Location must contain at least one location identifier or one location name or both.	М	Location	
	Location identifier	D	LocationIdentifier	R
	Location ID type~ 01 Proprietary 06 EAN-UCC GLN 07 SAN	М	LocationIDType	
	Proprietary ID type name	D	IDTypeName	
	Location ID value	М	IDValue	
	Location name	D	LocationName	

Report order detail

	Responses for each order included in the order request. Mandatory unless the response type code at the header level indicates exception conditions.	D	OrderDetail.	R
1	References: the order number must be quoted. Reference type 11 Order number or date/time specified in the request 23 Supplier's order reference 25 CDF invoice reference Reference number / string Reference date or date and time. Mandatory if an IssueDateTime is included in the request. See Report Header line 1 for format options.	M M	ReferenceCoded ReferenceTypeCode ReferenceNumber ReferenceDateTime	
2	Response code, if there is an exception condition, in which case this composite terminates this order detail. Response type code. Suggested code values: 11 Invalid order reference	D M	ResponseCoded. ResponseType	R
3	Order status – mandatory unless there is an exception condition. 01 Order accepted – shipping 02 Order accepted – all backordered 03 Order accepted – see detail 04 Order accepted but cannot be processed normally – see order status message 05 Order not accepted – see detail 06 Order accepted – awaiting shipping authorization	D	OrderStatus	
4	Order status message. Mandatory if the order status is '04'.	D	OrderStatusMessage	
5	Order item detail – for details see page 12.	D	ItemDetail	R
6	Order package detail – for details see page 16.	D	PackageDetail	R

Report order item detail

	Responses for each item included in the requested order detail. Mandatory in each order detail unless the response type code at that level indicates an exception condition.	D	OrderDetail.ltemDetail.	R
1	Line item number	М	LineNumber	
2	EAN-13 product number (mandatory unless trading partners have agreed to use an alternative product identifier)	D	EAN13	
3	Alternative product identifier – for details see the corresponding line in Request detail	D	ProductIdentifier.	R
4	Item description Product form – see ONIX code list 7	D D	ItemDescription ProductForm	
	Title, author etc. in a single string	D	TitleDetail	
	Title: text	D	Title	
	Author name (repeatable): text	D	Author	R
	Series title: text Volume or part designation: text	D D	SeriesTitle VolumeOrPart	
	Edition statement: text	D	EditionStatement	
	Place of publication: text	D	CityOfPublication	
	Country of publication: text	D	CountryOfPublication	
	Publisher: text	D	PublisherName	
	Date of publication: YYYYMMDD	D	DateOfPublication	
	Year of publication: YYYY	D	YearOfPublication	
5	Quantity ordered	М	OrderQuantity	
6	Order line references If included, must contain a reference number or a reference date or both. Reference type	D M	ReferenceCoded ReferenceTypeCode	R
	 01 Request line reference 12 Buyer's unique order line reference 16 Contract reference 17 Promotion or deal reference 18 End customer order reference 23 Supplier's order reference 25 CDF invoice reference 26 CDF invoice line reference Reference number / string 	D	ReferenceNumber	
	Reference date or date and time. See Report	D	ReferenceDateTime	
	Header line 1 for format options.		ReferenceDate i ilite	
7	Offered or confirmed unit price – see below for detailed description.	D	Price	
8	Order line response status code. Mandatory for each order line. See Table 1 for EDItEUR order line status codes that may be used in this context.	М	OrderLineStatusCoded.	
	Status code scheme 01 Sender's own scheme 02 Scheme maintained by EDItEUR	М	StatusCodeType	
	Status code	М	StatusCode	
9	Shipping detail (used only if the shipment was or will be from a location other than the default specified in the header)	D	ShippingFrom.	
	Location – must include at least one identifier, a name, or both	М	Location.	
	Location identifier	D	LocationIdentifier	R
	Location ID type~ 01 Proprietary 06 EAN-UCC GLN 07 SAN	M	LocationIDType	
	Proprietary ID type name	D	IDTypeName	
	Location ID value	М	IDValue	
	Location name	D	LocationName	

Report order item detail (continued)

	Responses for each item included in the requested order detail.	M	OrderDetail.ltemDetail.	
10	Quantity already shipped or in process of shipping	D	ShippedQuantity	
11	Quantity backordered	D	BackorderedQuantity	
12	Quantity cancelled	D	CancelledQuantity	
13	Item link to packaging list (repeatable)	D	PackageReference	R
	Quantity	D	PackedQuantity	
	Package number in list	M	PackageNumber	
14	Product availability status.	D	AvailabilityCoded	
	Supplier item availability code value. Indicates current availability of the item from the supplier responding to this request, or, when the web service host is an aggregator, from the supplier identified in the request (see request header line 12). See Table 2 for <i>BIC Realtime</i> web services availability status codes that should be used in this context.	M	SupplierAvailabilityCode	
	Publisher's distributor's product availability code value – use ONIX code list 65. Should be included if known, unless the order line is shipping now.	D	PublisherAvailabilityCode	
	Availability date for the ordered product (YYYYMMDD) – mandatory with certain publisher product availability code values.	D	ExpectedShipDate	
	Publishing status code value – use ONIX code list 64	D	PublishingStatusCode	
	On-sale date for the ordered product (YYYYMMDD) – included if sale is embargoed until the specified date, or if mandated by a publishing status code value.	D	ConsumerOnSaleDate	
	Expected order time for a non-stock item – in days	D	OrderTime	
15	Stock detail – repeated if stock levels are reported for more than one location.	D	Stock.	R
	Location – must include at least one identifier, a name, or both	D	Location.	
	Location identifier	D	LocationIdentifier	R
	Location ID type 01 Proprietary 06 EAN-UCC GLN 07 SAN	М	LocationIDType	
	Proprietary ID type name	D	IDTypeName	
	Location ID value	М	IDValue	
	Location name	D	LocationName	
	Quantity on hand	D	OnHandQuantity	
	Quantity on order	D	OnOrderQuantity	
	Committed backorder quantity	D	CBOQuantity	
	Stock movement rate / velocity – repeated for different measures of stock movemement	D	Velocity	R
	Velocity type code 01 Maximum daily sale 02 Vendor rating	M	VelocityCode	
	Velocity value	М	VelocityValue	<u> </u>

Report order item detail (continued)

	Responses for each item included in the requested order detail.	М	OrderDetail.ltemDetail.	
1	Substitute product details (for further description see corresponding details for the ordered product).	D	Substitute.	R
	EAN-13 product number	D	EAN13	
	Alternative product identifier	D	ProductIdentifier.	

Offered or confirmed unit price

	Offered or confirmed unit price	D	OrderDetail.ItemDetail.Price.	
1	Supplier's price identifier, associating the price with a set of terms and conditions, which may be confirmed by including the elements in lines 4–7 below. The price identifier must match a price identifier specified in the current ONIX record for the same item.	D	Priceldentifier	
	Proprietary price identifier scheme – use ONIX code list 217	М	PriceIDType	
	Proprietary scheme name	D	IDTypeName	
	Identifier value	М	IDValue	
2	Price qualifier corresponding to the supplier's price identifier – use ONIX code list 59.	D	PriceQualifier	
3	For digital items, the technical protection method(s) applied as a condition of sale at the supplier's price identifier. Repeatable – use ONIX code list 144.	D	EpubTechnicalProtection	R
4	Usage constraint(s) associated with the supplier's identified price. Repeatable	D	PriceConstraint	R
	Type of constraint – use ONIX code list 230.	М	PriceConstraintType	
	Status of constraint – use ONIX code list 146.	М	PriceConstraintStatus	
	Limit of constraint	D	PriceConstraintLimit	R
	Limiting quantity	М	Quantity	
	Quantity unit – use ONIX code list 147.	М	PriceConstraintUnit	
5	For digital items, the licensing terms applicable as a condition of sale at the supplier's identified price.	D	EpubLicense	
	License name	М	EpubLicenseName	R
	License expression	D	EpubLicenseExpression	
	Expression type – use ONIX code list 218.	М	EpubLicenseExpressionType	
	Expression type name	D	EpubLicenseExpressionTypeName	
	URI of license expression	М	EpubLicenseExpressionLink	
6	Further conditions applicable to the supplier's identified price.	D	PriceCondition	R
	Type of condition – use ONIX code list 167.	М	PriceConditionType	
	Quantity associated with condition	D	PriceConditionQuantity	R
	Type of quantity – use ONIX code list 168.	М	PriceConditionQuantityType	
	Quantity	М	Quantity	
	Quantity unit – use ONIX code list 169.	М	QuantityUnit	

Offered or confirmed unit price (continued)

	Offered or confirmed unit price	D	ItemDetail.Price.	
7	Price amount. May be repeated for different currencies or price types. Must be included if no price identifier is included.	D	PriceAmount	R
	Price amount	D	MonetaryAmount	
	Currency: ISO 4217 currency code	D	CurrencyCode	
	Price type 01 Suggested retail price including tax 02 Suggested retail price excluding tax 03 Net price (unit cost) including tax 04 Net price (unit cost) excluding tax 05 Fixed retail price including tax 06 Fixed retail price excluding tax	D	PriceType	
	Tax details. May be included only if the price amount is inclusive of any tax. May be repeated for split-rate items only.	D	Tax	R
	Product identifier. Included only for split-rate items when trading terms require identification of the item(s) to which this rate applies.	D	ProductIdentifier	R
	Product ID type – see ONIX code list 5	М	ProductIDType	
	ID type name, only if proprietary	D	IDTypeName	
	Product number	M	IDValue	
	Tax component description	D	PricePartDescription	
	Language of description. Mandatory if included in the request. See request header line 9.	D	DescriptionLanguageCode	
	Tax type – see ONIX code list 171	М	ТахТуре	
	Tax rate code – see ONIX code list 62	D	TaxRateCode	
	Tax rate: percentage. Mandatory if either the taxable amount is specified or the tax amount isn't specified	D	TaxRatePercent	
	Taxable amount. Mandatory if the tax rate is specified or the tax amount isn't specified.	D	TaxableAmount	
	Tax amount. Mandatory if no tax rate or taxable amount is specified.	D	TaxAmount	
8	Total % discount expected to apply to this price – decimal number between 0 and 100	D	DiscountPercent	
9	Discount code from a specified scheme	D	DiscountCoded	R
	Discount code scheme – see ONIX code list 100	M	DiscountCodeType	
	Scheme name, only if scheme is proprietary	D	DiscountCodeTypeName	
	Discount code value from the specified scheme	М	DiscountCode	
10	Supply terms. If omitted, standard trade terms may be assumed to apply to this product. Permitted values are:	D	SupplyTerms	
	00 Standard trade terms – default			
	01 Sale or return			
	02 Firm sale only			

Packaging Detail

	Element	D	OrderDetail.PackageDetail.	R
1	Package type	М	PackageCoded	
	Scheme from which package type code is taken: 01 EDItEUR international package code 02 UK book trade package code 03 US book trade package code	М	PackageCodeType	
	Package type code	М	PackageCode	
2	Number of packages	М	NumberOfPackages	
3	Package description (repeatable)	D	Package.	R
	Package number in list, required if package contents (as line items) are linked to the packages in which they are sent	D	PackageNumber	
	Package mark	М	PackageMark.	
	Type of package mark 01 SSCC-18 standard 02 Carrier's proprietary number	М	PackageMarkTypeCode	
	Package mark value	М	PackageMarkValue	
	Measurements / weight	D	Measure.	R
	Measure type 01 Height (of cover of book) 02 Width (of cover of book) 03 Thickness (of spine of book) 04 Total weight of delivered line	М	MeasureTypeCode	
	Measurement value (decimal number)	М	Measurement	
	Measure unit 01 Centimetre 02 Millimetre 03 Inch 04 Gram 05 Kilogram 06 Ounce 07 Pound	M	MeasureUnitCode	

Example of an Order Status Report XML payload using either the SOAP or the HTTPS protocol and the POST method:

```
<OrderStatusReport version="3.0"</pre>
xmlns="http://www.bic.org.uk/webservices/orderStatus">
  <Header>
   <IssueDateTime>20191120T1526</IssueDateTime>
   <SenderIdentifier>
      <SenderIDType>01
      <IDValue>XYZ</IDValue>
   </SenderIdentifier>
   <AccountIdentifier>
      <AccountIDType>01</AccountIDType>
      <IDValue>12345</IDValue>
   </AccountIdentifier>
    <ReferenceCoded>
      <ReferenceTypeCode>01</ReferenceTypeCode>
      <ReferenceNumber>001</ReferenceNumber>
      <ReferenceDateTime>20191120T152500</ReferenceDateTime>
   </ReferenceCoded>
  </Header>
  <OrderDetail>
   <ReferenceCoded>
      <ReferenceTypeCode>11</ReferenceTypeCode>
      <ReferenceNumber>1012345</ReferenceNumber>
   </ReferenceCoded>
   <OrderStatus>06</OrderStatus>
   <ItemDetail>
      <LineNumber>1</LineNumber>
      <ProductIdentifier>
        <ProductIDType>03</ProductIDType>
        <IDValue>9780123456789</IDValue>
      </ProductIdentifier>
      <OrderQuantity>5</OrderQuantity>
      <ReferenceCoded>
        <ReferenceTypeCode>01</ReferenceTypeCode>
        <ReferenceNumber>1</ReferenceNumber>
      </ReferenceCoded>
      <ReferenceCoded>
        <ReferenceTypeCode>12</ReferenceTypeCode>
        <ReferenceNumber>5</ReferenceNumber>
      </ReferenceCoded>
      <Price>
        <PriceAmount>
          <MonetaryAmount>9.99</MonetaryAmount>
          <PriceType>01</PriceType>
        </PriceAmount>
      </Price>
      <OrderLineStatusCoded>
        <StatusCodeType>02</StatusCodeType>
        <StatusCode>AlreadyShipped</StatusCode>
      </OrderLineStatusCoded>
      <ShippedQuantity>5</ShippedQuantity>
   </ItemDetail>
```

```
<ItemDetail>
     <LineNumber>2</LineNumber>
     <ProductIdentifier>
       <ProductIDType>03</ProductIDType>
       <IDValue>9780987654321</IDValue>
     </ProductIdentifier>
     <OrderQuantity>2</OrderQuantity>
     <ReferenceCoded>
       <ReferenceTypeCode>01</ReferenceTypeCode>
       <ReferenceNumber>2</ReferenceNumber>
     </ReferenceCoded>
     <ReferenceCoded>
       <ReferenceTypeCode>12</ReferenceTypeCode>
       <ReferenceNumber>6</ReferenceNumber>
     </ReferenceCoded>
     <Price>
       <PriceAmount>
         <MonetaryAmount>15.99</MonetaryAmount>
          <PriceType>01</PriceType>
       </PriceAmount>
     </Price>
     <OrderLineStatusCoded>
       <StatusCodeType>02</StatusCodeType>
       <StatusCode>AcceptedBackordered</StatusCode>
     </OrderLineStatusCoded>
     <BackorderedQuantity>2</BackorderedQuantity>
     <AvailabilityCoded>
       <PublisherAvailabilityCode>31</PublisherAvailabilityCode>
       <ExpectedShipDate>20191223
     </AvailabilityCoded>
   </ItemDetail>
  </OrderDetail>
</OrderStatusReport>
```

Example of an Order Status Report JSON payload using the HTTPS protocol and the POST method:

```
"OrderStatusReport": {
    "version": "3.0",
    "xmlns": "http://www.bic.org.uk/webservices/orderStatus",
    "Header": {
        "IssueDateTime": "20191120T1526",
        "SenderIdentifier": {
            "SenderIDType": "01",
            "IDValue": "XYZ"
        "AccountIdentifier": {
            "AccountIDType": "01",
            "IDValue": "12345"
        },
        "ReferenceCoded": [
                "ReferenceTypeCode": "01",
                "ReferenceNumber": "001",
                "ReferenceDateTime": "20191120T152500"
            }
        ]
    "OrderDetail": [
        {
            "ReferenceCoded": [
                {
                     "ReferenceTypeCode": "11",
                     "ReferenceNumber": "1012345"
            "OrderStatus": "06",
            "ItemDetail": [
                {
                     "LineNumber": 1,
                     "ProductIdentifier": [
                             "ProductIDType": "03",
                             "IDValue": "9780123456789"
                     ],
                     "OrderQuantity": 5,
                     "ReferenceCoded": [
                             "ReferenceTypeCode": "01",
                             "ReferenceNumber": 1
                         },
                         {
                             "ReferenceTypeCode": "12",
                             "ReferenceNumber": 5
                         }
                     "Price": {
                         "PriceAmount": [
                                 "MonetaryAmount": 9.99,
                                 "PriceType": "01"
                             }
                         ]
                     },
```

```
"OrderLineStatusCoded": {
                             "StatusCodeType": "02",
                             "StatusCode": "AlreadyShipped"
                        "ShippedQuantity": 5
                    },
                        "LineNumber": 2,
                        "ProductIdentifier": [
                                 "ProductIDType": "03",
                                 "IDValue": "9780987654321"
                            }
                        ],
                        "OrderQuantity": 2,
                        "ReferenceCoded": [
                            {
                                 "ReferenceTypeCode": "01",
                                 "ReferenceNumber": 2
                             },
                                 "ReferenceTypeCode": "12",
                                 "ReferenceNumber": 6
                        "Price": {
                            "PriceAmount": [
                                {
                                     "MonetaryAmount": 15.99,
                                     "PriceType": "01"
                                 }
                         "OrderLineStatusCoded": {
                            "StatusCodeType": "02",
                            "StatusCode": "AcceptedBackordered"
                        },
                        "BackorderedQuantity": 2,
                        "AvailabilityCoded": {
                            "PublisherAvailabilityCode": "31",
                             "ExpectedShipDate": "20191223"
                        }
                    }
               ]
          }
      ]
  }
}
```

Table 1: EDItEUR order line status codes

Used in OrderLineStatusCoded.StatusCode (page 11, line 10), when the StatusCodeType is specified as '02' (EDItEUR). Code values followed by an asterisk * have been defined by BIC for this standard and are to be proposed as additions to the EDItEUR code list.

Corder Response only)	No	Value	Description
acceptedPartShippingPartCanceled Order line accepted, part in process for immediate shipping, part cano (Order Response only) AcceptedShipping Order line accepted, all in process for immediate shipping, part cano (Order Response only) BackorderedMwaitingMinimumOrder BackorderedAwaitingMinimumOrder BackorderedAwaitingSupply BackorderedAwaitingSupply BackorderedAwaitingSupply BackorderedAwaitingSupply BackorderedAwaitingSupply BackorderedDroderFornOverseas BackorderedDroderFornOverseas BackorderedDroderFornOverseas BackorderedDroderFornOverseas BackorderedDroderFornOverseas BackorderedDroderFornOverseas BackorderedDroderFornOverseas BackorderedDroderFornOverseas Backordered note change to expected availability date BackorderedTriceChange Backordered note change (note price change to expected availability date BackorderedTriceChange Backordered note the change (note price change to expected availability date BackorderedTriceChange Backordered note the change (note the change to expected availability date BackorderedTriceChange Backordered note the change (note the change to expected availability date BackorderedTriceChange Backordered note the change (note the change to expected availability date BackorderedTriceChange Backordered note the change (note the change (note the change to expected availability date BackorderedTriceChange Backordered note the change (note the change (n	1	AcceptedBackordered	Order line accepted as backorder ("due") (Order Response only)
Corder Response only	2	AcceptedPartShippingPartBackordered	
Response only) 5 AlreadyShipped 6 BackorderedAwaitingMinimumOrder 7 BackorderedAwaitingReceipt 8 BackorderedAwaitingSupply 9 BackorderedChasingSupplier 10 BackorderedChasingSupplier 11 BackorderedChasingSupplier 12 BackorderedChasingSupplier 13 BackorderedChasingSupplier 14 BackorderedChasingSupplier 15 BackorderedChasingSupplier 16 BackorderedChasingSupplier 17 BackorderedChasingSupplier 18 BackorderedChasingSupplier 19 BackorderedChasingSupplier 10 BackorderedChasingSupplier 11 BackorderedChasingSupplier 12 BackorderedChasingSupplier 13 BackorderedChasingSupplier 14 BackorderedChasingSupplier 15 BackorderedChasingSupplier 16 BackorderedChasingSupplier 17 BackorderedTitleChange 18 BackorderedThitleChange 18 BackorderedThitleChange 19 BackorderedStockTaking* 10 BackorderedStockTaking* 10 BackorderedStockTaking* 10 BackorderedStockTaking* 10 BackorderedStockTaking* 11 BackorderedStockTaking* 12 BackorderedStockTaking* 13 BackorderedStockTaking* 14 BackorderedStockTaking* 15 CanceledDispBuyer 16 CanceledDispBuyer 17 CanceledDispBuyer 18 CanceledDispBuyer 19 Order line canceled, item cannot be supplied (eg OP) 10 CanceledDispBuyer 10 Order appears to be a duplicate: order line cancelled 10 CanceledDispBuyer 11 CanceledDispBuyer 12 CanceledDispBuyer 13 CanceledDispBuyer 14 CanceledDispBuyer 15 CanceledDispBuyer 16 CanceledDispBuyer 17 CanceledDispBuyer 18 CanceledDispBuyer 19 CanceledDispBuyer 10 Order appears to be a duplicate: order line cancelled 20 CanceledDispBuyer 21 CanceledDispBuyer 22 CanceledPriceQuery 23 CanceledPriceQuery 24 Price query: order line cancelled 25 CanceledDispBuyer 26 CanceledDispBuyer 27 CanceledDispBuyer 28 CanceledDispBuyer 29 CanceledSold* 20 CanceledSold* 21 CanceledSold* 22 CanceledSold* 23 CanceledSold* 24 CanceledSold* 25 CanceledSold* 26 CanceledSold* 27 CanceledSold* 28 CanceledSold* 29 CanceledSold* 20 CanceledSold* 20 Order line canceled – currently unavailable due to stock taking 30 Letting and the lett	3	AcceptedPartShippingPartCanceled	Order line accepted, part in process for immediate shipping, part canceled (Order Response only)
6 BackorderedAwaitingMinimumOrder Backordered until minimum order value is reached 7 BackorderedAwaitingReceipt Backordered and has been despatched from our supplier, awaiting red 8 BackorderedAwaitingSupply Backordered and has been despatched from our supplier, awaiting supply 9 BackorderedChasingSuppler Order line has been chased to our supplier 10 BackorderedDateChange Backordered, note the price change to expected availability date 11 BackorderedDateChange Backordered, note price change 12 BackorderedTitleChange Backordered, note title change (NYP only) 13 BackorderedStockTaking* Backordered – currently unavailable due to stock taking 15 CanceledDscountQuery Order line canceled at buyer's request 16 CanceledDscountQuery Discount query: order line cancelled 17 CanceledDscountQuery Discount query: order line cancelled 18 CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled 20 CanceledDuplicateOrder Order appears to be a duplicate: order line canceled 21 CanceledDuplicateOrder Order line canceled, past cancelation date	4	AcceptedShipping	
7 BackorderedAwaitingReceipt Backordered and has been despatched from our supplier, awaiting rec 8 BackorderedAwaitingSupply Backordered—awaiting supply 9 BackorderedChasingSupplier Order line has been chased to our supplier 10 BackorderedDnorderFromOverseas Backordered, note change to expected availability date 11 BackorderedOnOrderFromOverseas Backordered, note price change 12 BackorderedPriceChange Backordered, note title change (NYP only) 13 BackorderedTrileChange Backordered—currently unavailable due to stock taking 14 BackorderedStockTaking* Backordered—currently unavailable due to stock taking 15 CanceledByBuyer Order line canceled at buyer's request 16 CanceledCannolSupply Order line canceled at buyer's request 17 CanceledDiscountQuery Discount query: order line cancelled 18 CanceledDiscountQuery Discount query: order line cancelled 19 CanceledIlvialid Order line canceled and the recognized 20 CanceledDulicateOrder Ordered item canceled past cancelation date 21 CanceledDulicateOrder Ord	5	AlreadyShipped	Order line already shipped or in process for shipping
BackorderedAwaitingSupply BackorderedChasingSupplier Order line has been chased to our supplier BackorderedOndreFromOverseas Backordered note change backordered nas been ordered from overseas supplier BackorderedPriceChange Backordered, note price change BackorderedTitleChange Backordered, note tritle change (NYP only) BackorderedTitleChange Backordered, note tritle change (NYP only) BackorderedStockTaking* Backordered – currently unavailable due to stock taking CanceledByBuyer Order line canceled at buyer's request CanceledByBuyer Order line canceled, item cannot be supplied (eg OP) CanceledDiscountQuery Discount query: order line cancelled CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled CanceledDivalidi Order line canceled, past cancelation date CanceledDriceQuery Price query: order line canceled order line canceled CanceledPriceQuery Price query: order line canceled order line cancelled CanceledPriceQuery Price query: order line canceled CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled CanceledRyInterLocation Order line canceled, but could be supplied at a Ship From location oth than that specified by the buyer: must be accompanied by the identity the other location CanceledRightsRestricted* Order line canceled – unknown product or source of supply CanceledRightsRestricted* Order line canceled – cannot ship by requested "ship by" date Order line canceled – cannot ship by requested "ship by" date Order line canceled – cannot ship by requested "ship by" date Order line canceled – second-hand or antiquarian item already sold Order line canceled – second-hand or antiquarian item already sold Order line canceled – second-hand or antiquarian item already sold Order line canceled – second-hand or antiquarian item alread	6	BackorderedAwaitingMinimumOrder	Backordered until minimum order value is reached
9 BackorderedChasingSupplier 10 BackorderedDateChange 11 BackorderedDoteChange 12 BackorderedPriceChange 13 BackorderedPriceChange 14 BackorderedPriceChange 15 BackorderedPriceChange 16 Backordered TitleChange 17 BackorderedTitleChange 18 Backordered TitleChange 18 Backordered TitleChange 18 Backordered TitleChange 19 Backordered TitleChange 19 Backordered TitleChange 20 CanceledDiscountQuery 21 CanceledDiscountQuery 22 CanceledDiscountQuery 23 CanceledDuplicateOrder 24 CanceledDuplicateOrder 25 CanceledDriceQuery 26 CanceledPriceQuery 27 CanceledDriceQuery 28 Price query: order line canceled 29 CanceledPriceQuery 29 Price query: order line canceled 20 CanceledDriceChange 20 CanceledDriceChange 21 CanceledPriceQuery 22 CanceledPriceQuery 23 CanceledPriceQuery 24 CanceledDriceChange 25 CanceledDriceChange 26 CanceledDriceChange 27 CanceledDriceChange 28 CanceledDriceChange 29 CanceledDriceChange 20 CanceledDriceChange 20 CanceledDriceChange 21 CanceledDriceChange 22 CanceledPriceChange 23 CanceledPriceChange 24 CanceledDriceChange 25 CanceledDriceChange 26 CanceledDriceChange 27 CanceledDriceChange 28 CanceledDriceChange 29 CanceledDriceChange 20 CanceledDriceChange 20 CanceledDriceChange 21 CanceledDriceChange 22 CanceledDriceChange 23 CanceledDriceChange 24 CanceledDriceChange 25 CanceledDriceChange 26 CanceledDriceChange 27 CanceledDriceChange 28 CanceledChange 29 CanceledSold* 20 CanceledChange 20 CanceledSold* 20 CanceledSold* 21 CanceledChange 22 CanceledSold* 23 CanceledChange 24 CanceledChange 25 CanceledChange 26 CanceledChange 27 CanceledSold* 28 CanceledChange 29 CanceledSold* 20 CanceledSold* 20 CanceledSold* 21 CanceledSold* 22 CanceledSold* 23 CanceledChange 24 CanceledChange 25 CanceledChange 26 CanceledChange 27 CanceledSold* 28 CanceledChange 29 CanceledSold* 20 CanceledSold* 20 CanceledSold* 20 CanceledSold* 21 CanceledSold* 22 CanceledSold* 23 CanceledSold* 24 CanceledChange 25 CanceledSold* 26 CanceledChange 27 CanceledSold* 28 CanceledChange 29 CanceledSold* 20 CanceledSold* 20 CanceledSold*	7	BackorderedAwaitingReceipt	Backordered and has been despatched from our supplier, awaiting receipt
BackorderedDateChange	8	BackorderedAwaitingSupply	Backordered – awaiting supply
BackorderedOnOrderFromOverseas Backordered – has been ordered from overseas supplier	9	BackorderedChasingSupplier	Order line has been chased to our supplier
12 BackorderedPriceChange Backordered, note title change (NYP only) 13 BackorderedStockTaking* Backordered – currently unavailable due to stock taking 15 CanceledByBuyer Order line canceled at buyer's request 16 CanceledDiscountOuery Order line canceled, item cannot be supplied (eg OP) 17 CanceledDiscountQuery Discount query: order line cancelled 18 CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled 19 CanceledMunimumOrderReq Minimum order value required: order line cancelled 20 CanceledMinimumOrderReq Minimum order value required: order line cancelled 21 CanceledDriceQuery Price query: order line cancelled 22 CanceledPriceQuery Price query: order line cancelled 23 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 24 CanceledSubstOffered Order line canceled, but could be supplied at a Ship From location of than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledRightsRestricted* Order	10	BackorderedDateChange	Backordered, note change to expected availability date
13 BackorderedTitleChange Backordered, note title change (NYP only) 14 BackorderedStockTaking* Backordered – currently unavailable due to stock taking 15 CanceledByBuyer Order line canceled at buyer's request 16 CanceledCannotSupply Order line canceled, item cannot be supplied (eg OP) 17 CanceledDiscountQuery Discount query: order line cancelled 18 CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled 19 CanceledInvalid Order deed item cannot be recognized 20 CanceledOutCritime Minimum order value required: order line canceled 21 CanceledOutOrTime Order line canceled, past cancelation date 22 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 23 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 24 CanceledSubstOffered Order line canceled, but could be supplied at a Ship From location than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled — unknown product or source of supply 27 CanceledBiptsRestricted* O	11	BackorderedOnOrderFromOverseas	Backordered – has been ordered from overseas supplier
14 BackorderedStockTaking* Backordered – currently unavailable due to stock taking 15 CanceledByBuyer Order line canceled at buyer's request 16 CanceledCannotSupply Order line canceled, item cannot be supplied (eg OP) 17 CanceledDuplicateOrder Discount query: order line cancelled 18 CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled 19 CanceledMinimumOrderReq Minimum order value required: order line canceled 20 CanceledMinimumOrderReq Minimum order value required: order line canceled 21 CanceledOutOTTime Order line canceled, past cancelation date 22 CanceledPriceQuery Price query: order line cancelled 23 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 24 CanceledSubstOffered Order line canceled, substitute product is offered for separate order 25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location of than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledSplitsRestricted* Order line canceled – cannot supply to customer due to rights restriction 28 CanceledCannotShipByRequestedDate* Order line canceled – cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled – cannot ship by requested "ship by" date 30 CanceledStockTaking* Order line canceled – cannot ship by requested "ship by" date 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldPriceQuery Discount query: order line held awaiting customer response 34 HeldPriceQuery Price query: order line held awaiting customer response, usually becardifference between order price and actual price exceeds agreed tolera 36 HeldPromotionInvalid Promotional deal invalid or expired: order line held awaiting customer response	12	BackorderedPriceChange	Backordered, note price change
15 CanceledByBuyer Order line canceled at buyer's request 16 CanceledCannotSupply Order line canceled, item cannot be supplied (eg OP) 17 CanceledDiscountQuery Discount query: order line cancelled 18 CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled 19 CanceledInimimmOrderReq Minimum order value required: order line canceled 20 CanceledMinimumOrderReq Order line canceled, past cancelation date 21 CanceledOutOTTime Order line canceled, past cancelation date 22 CanceledPriceQuery Price query: order line cancelled 23 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 24 CanceledSubstOffered Order line canceled, substitute product is offered for separate order 25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location of than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledRightsRestricted* Order line canceled – cannot supply to customer due to rights restriction 28 CanceledCannotShipByRequestedDate* Order line canceled – cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled – cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled – cannot ship by requested "ship by" date 30 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held awaiting customer response 34 HeldPirmOrderRequired Can only be supplied against firm order: order line held awaiting customer response, usually becan difference between order price and actual price exceeds agreed tolera difference between order price and actual price exceeds agreed tolera difference between order price order line held awaiting customer response	13	BackorderedTitleChange	Backordered, note title change (NYP only)
16 CanceledCannotSupply Order line canceled, item cannot be supplied (eg OP) 17 CanceledDiscountQuery Discount query: order line cancelled 18 CanceledDuplicateOrder Order appears to be a duplicate: order line cancelled 19 CanceledInvalid Ordered item cannot be recognized 20 CanceledMinimumOrderReq Minimum order value required: order line canceled 21 CanceledOutOfTime Order line canceled, past cancelation date 22 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 23 CanceledSubstOffered Order line canceled, substitute product is offered for separate order 25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location of than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledRightsRestricted* Order line cancelled — cannot supply to customer due to rights restrictive to the canceled — unknown product or source of supply 27 CanceledRightsRestricted* Order line canceled — cannot supply to customer due to rights restrictive accepted accepted — cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled — cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled — cannot ship by requested "ship by" date 29 CanceledSolckTaking* Order line canceled — currently unavailable due to stock taking 30 CanceledStockTaking* Order line canceled — currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldPirmOrderRequired Can only be supplied against firm order: order line held 36 HeldPirmOrderRequired Pirce query: order line held awaiting customer response, usually becan difference between order price and actual price exceeds agreed tolera difference between order price and actual pr	14	BackorderedStockTaking*	Backordered – currently unavailable due to stock taking
17 CanceledDiscountQuery 18 CanceledDuplicateOrder 19 CanceledInvalid 20 CanceledInvalid 20 CanceledMinimumOrderReq 21 CanceledOutOfTime 22 CanceledPriceQuery 23 CanceledPromotionInvalid 24 CanceledSubstOffered 25 CanceledTryOtherLocation 26 CanceledUnknown* 27 CanceledUnknown* 28 CanceledRiphtsRestricted* 29 CanceledRiphtsRestricted* 20 CanceledRoutofTime 21 CanceledSubstOffered 22 CanceledTryOtherLocation 23 CanceledTryOtherLocation 24 CanceledTryOtherLocation 25 CanceledTryOtherLocation 26 CanceledTryOtherLocation 27 CanceledRightsRestricted* 28 CanceledRightsRestricted* 29 CanceledRightsRestricted* 20 CanceledCannotShipByRequestedDate* 29 CanceledSubstOffered 30 CanceledSubstOffered 31 CanceledStockTaking* 32 CanceledStockTaking* 33 CanceledStockTaking* 34 HeldAccountStopped 35 HeldMinimumOrderReq 36 Minimum order value required: order line cancel acancel acancel acancel acancel time held awaiting customer response 37 HeldPromotionInvalid 37 Promotional deal invalid or expired: order line held awaiting customer response 37 HeldPromotionInvalid 38 Promotional deal invalid or expired: order line held awaiting customer response 38 Promotional deal invalid or expired: order line held awaiting customer response, usually becan deal invalid or expired: order line held awaiting customer response, usually becan deal invalid or expired: order line held awaiting customer response, usually becan deal invalid or expired: order line held awaiting customer response, usually becan deal invalid or expired: order line held awaiting customer response, usually becan deal invalid or expired: order line held awaiting customer response, usually becan deal invalid or expired: order line held awaiting customer response, usually becan deal invalid or expired: order line held awaiting customer response.	15	CanceledByBuyer	Order line canceled at buyer's request
18 CanceledDuplicateOrder 19 CanceledInvalid 20 CanceledInimumOrderReq 21 CanceledOutOfTime 22 CanceledPriceQuery 23 CanceledPromotionInvalid 24 CanceledSubstOffered 25 CanceledSubstOffered 26 CanceledTryOtherLocation 27 CanceledTryOtherLocation 28 CanceledInknown* 29 Order line canceled, substitute product is offered for separate order into than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledInknown* 27 CanceledRightsRestricted* 28 CanceledCannotShipByRequestedDate* 29 CanceledSold* 20 Order line canceled – cannot ship by requested "ship by" date 29 CanceledStockTaking* 20 Order line canceled – second-hand or antiquarian item already sold 30 CanceledStockTaking* 31 HeldAccountStopped 32 HeldAwaitingBuyerInstruction 33 HeldDiscountQuery 34 HeldPirmOrderRequired 35 HeldDiscountQuery 36 Discount query: order line held awaiting customer response 36 HeldMinimumOrderReq 37 MeldPriceQuery 38 Promotional deal invalid or expired: order line held awaiting customer response, usually becardifference between order price and actual price exceeds agreed tolerates of the promotional deal invalid or expired: order line held awaiting customer response 37 HeldPromotionInvalid 38 Promotional deal invalid or expired: order line held awaiting customer response, usually becardifference between order price and actual price exceeds agreed tolerates or the promotional deal invalid or expired: order line held awaiting customer response.	16	CanceledCannotSupply	Order line canceled, item cannot be supplied (eg OP)
CanceledInvalid Ordered item cannot be recognized	17	CanceledDiscountQuery	Discount query: order line cancelled
20 CanceledMinimumOrderReq Minimum order value required: order line canceled 21 CanceledOutOfTime Order line canceled, past cancelation date 22 CanceledPriceQuery Price query: order line cancelled 23 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 24 CanceledSubstOffered Order line canceled, substitute product is offered for separate order 25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location oth than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledRightsRestricted* Order line canceled – cannot supply to customer due to rights restriction 28 CanceledCannotShipByRequestedDate* Order line canceled – cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled – second-hand or antiquarian item already sold 30 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldFirmOrderRequired Can only be supplied against firm order: order line held awaiting customer response 35 HeldMinimumOrderReq Minimum order value required: order line held 36 HeldPriceQuery Price query: order line held awaiting customer response, usually becar difference between order price and actual price exceeds agreed tolera 37 HeldPromotionInvalid Promotional deal invalid or expired: order line held awaiting customer response	18	CanceledDuplicateOrder	Order appears to be a duplicate: order line cancelled
21 CanceledOutOfTime Order line canceled, past cancelation date 22 CanceledPriceQuery Price query: order line cancelled 23 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 24 CanceledSubstOffered Order line canceled, substitute product is offered for separate order 25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location oth than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledRightsRestricted* Order line cancelled –cannot supply to customer due to rights restriction 28 CanceledCannotShipByRequestedDate* Order line canceled – cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled – second-hand or antiquarian item already sold 30 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldFirmOrderRequired Can only be supplied against firm order: order line held awaiting customer response 35 HeldMinimumOrderReq Minimum order value required: order line held 36 HeldPriceQuery Price query: order line held awaiting customer response, usually becau difference between order price and actual price exceeds agreed tolera 37 HeldPromotionInvalid Promotional deal invalid or expired: order line held awaiting customer response	19	CanceledInvalid	Ordered item cannot be recognized
22 CanceledPriceQuery Price query: order line cancelled 23 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 24 CanceledSubstOffered Order line canceled, substitute product is offered for separate order 25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location oth than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledRightsRestricted* Order line cancelled –cannot supply to customer due to rights restriction 28 CanceledCannotShipByRequestedDate* Order line canceled – cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled – second-hand or antiquarian item already sold 30 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldFirmOrderRequired Can only be supplied against firm order: order line held awaiting customer response 35 HeldMinimumOrderReq Minimum order value required: order line held 36 HeldPriceQuery Price query: order line held awaiting customer response, usually becandifference between order price and actual price exceeds agreed tolera 37 HeldPromotionInvalid Promotional deal invalid or expired: order line held awaiting customer response	20	CanceledMinimumOrderReq	Minimum order value required: order line canceled
23 CanceledPromotionInvalid Promotional deal invalid or expired: order line cancelled 24 CanceledSubstOffered Order line canceled, substitute product is offered for separate order 25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location of than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledRightsRestricted* Order line cancelled –cannot supply to customer due to rights restriction 28 CanceledCannotShipByRequestedDate* Order line canceled – cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled – second-hand or antiquarian item already sold 30 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldPirmOrderRequired Can only be supplied against firm order: order line held awaiting customer response 34 HeldPrinceQuery Minimum order value required: or	21	CanceledOutOfTime	Order line canceled, past cancelation date
24 CanceledSubstOffered Order line canceled, substitute product is offered for separate order 25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location of than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledRightsRestricted* Order line cancelled – cannot supply to customer due to rights restriction 28 CanceledCannotShipByRequestedDate* Order line canceled – cannot ship by requested "ship by" date 29 CanceledStod* Order line canceled – second-hand or antiquarian item already sold 30 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldFirmOrderRequired Can only be supplied against firm order: order line held 35 HeldMinimumOrderReq Minimum order value required: order line held 36 HeldPriceQuery	22	CanceledPriceQuery	Price query: order line cancelled
25 CanceledTryOtherLocation Order line canceled, but could be supplied at a Ship From location of than that specified by the buyer: must be accompanied by the identity the other location 26 CanceledUnknown* Order line canceled – unknown product or source of supply 27 CanceledRightsRestricted* Order line cancelled –cannot supply to customer due to rights restriction 28 CanceledCannotShipByRequestedDate* Order line canceled – cannot ship by requested "ship by" date 29 CanceledSold* Order line canceled – cannot ship by requested "ship by" date 30 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldFirmOrderRequired Can only be supplied against firm order: order line held 35 HeldMinimumOrderReq Minimum order value required: order line held 36 HeldPriceQuery Price query: order line held awaiting customer response, usually becan difference between order price and actual price exceeds agreed tolera	23	CanceledPromotionInvalid	Promotional deal invalid or expired: order line cancelled
than that specified by the buyer: must be accompanied by the identity the other location 26	24	CanceledSubstOffered	Order line canceled, substitute product is offered for separate order
27 CanceledRightsRestricted* 28 CanceledCannotShipByRequestedDate* 29 CanceledSold* Order line canceled – cannot ship by requested "ship by" date 29 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldFirmOrderRequired Can only be supplied against firm order: order line held awaiting customer response 35 HeldMinimumOrderReq Minimum order value required: order line held 36 HeldPriceQuery Price query: order line held awaiting customer response, usually becard difference between order price and actual price exceeds agreed tolerates. Promotional deal invalid or expired: order line held awaiting customer response	25	CanceledTryOtherLocation	Order line canceled, but could be supplied at a Ship From location other than that specified by the buyer: must be accompanied by the identity of the other location
28CanceledCannotShipByRequestedDate*Order line canceled – cannot ship by requested "ship by" date29CanceledSold*Order line canceled – second-hand or antiquarian item already sold30CanceledStockTaking*Order line canceled – currently unavailable due to stock taking31HeldAccountStoppedBuyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared32HeldAwaitingBuyerInstructionAwaiting instruction from buyer: order line held33HeldDiscountQueryDiscount query: order line held awaiting customer response34HeldFirmOrderRequiredCan only be supplied against firm order: order line held awaiting custo response35HeldMinimumOrderReqMinimum order value required: order line held36HeldPriceQueryPrice query: order line held awaiting customer response, usually becautifference between order price and actual price exceeds agreed tolerated37HeldPromotionInvalidPromotional deal invalid or expired: order line held awaiting customer response	26	CanceledUnknown*	Order line canceled – unknown product or source of supply
29 CanceledSold* Order line canceled – second-hand or antiquarian item already sold 30 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking 31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldFirmOrderRequired Can only be supplied against firm order: order line held awaiting custo response 35 HeldMinimumOrderReq Minimum order value required: order line held 46 HeldPriceQuery Price query: order line held awaiting customer response, usually becautifierence between order price and actual price exceeds agreed tolerated. 47 HeldPromotionInvalid Promotional deal invalid or expired: order line held awaiting customer response	27	CanceledRightsRestricted*	Order line cancelled –cannot supply to customer due to rights restrictions
30 CanceledStockTaking* 31 HeldAccountStopped 32 HeldAwaitingBuyerInstruction 33 HeldDiscountQuery 34 HeldFirmOrderRequired 35 HeldMinimumOrderReq 36 HeldPriceQuery 37 HeldPromotionInvalid 38 CanceledStockTaking* Order line canceled – currently unavailable due to stock taking Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared Awaiting instruction from buyer: order line held Discount query: order line held awaiting customer response Can only be supplied against firm order: order line held awaiting customer response Minimum order value required: order line held Price query: order line held awaiting customer response, usually becautifference between order price and actual price exceeds agreed tolerated. Promotional deal invalid or expired: order line held awaiting customer response	28	CanceledCannotShipByRequestedDate*	Order line canceled – cannot ship by requested "ship by" date
31 HeldAccountStopped Buyer's account is temporarily stopped: product availability is reported usual, but order will not be released until account is cleared 32 HeldAwaitingBuyerInstruction Awaiting instruction from buyer: order line held 33 HeldDiscountQuery Discount query: order line held awaiting customer response Can only be supplied against firm order: order line held awaiting custo response 34 HeldFirmOrderRequired Minimum order value required: order line held 36 HeldPriceQuery Price query: order line held awaiting customer response, usually becaudifference between order price and actual price exceeds agreed tolerated to the supplied of the supplied against firm order: order line held 37 HeldPromotionInvalid Promotional deal invalid or expired: order line held awaiting customer response	29	CanceledSold*	Order line canceled – second-hand or antiquarian item already sold
usual, but order will not be released until account is cleared 32	30	CanceledStockTaking*	Order line canceled – currently unavailable due to stock taking
33 HeldDiscountQuery Discount query: order line held awaiting customer response 34 HeldFirmOrderRequired Can only be supplied against firm order: order line held awaiting custo response 35 HeldMinimumOrderReq Minimum order value required: order line held 36 HeldPriceQuery Price query: order line held awaiting customer response, usually becaudifference between order price and actual price exceeds agreed tolerated tolerated the promotional deal invalid or expired: order line held awaiting customer response	31	HeldAccountStopped	Buyer's account is temporarily stopped: product availability is reported as usual, but order will not be released until account is cleared
34 HeldFirmOrderRequired Can only be supplied against firm order: order line held awaiting custo response 35 HeldMinimumOrderReq Minimum order value required: order line held Price query: order line held awaiting customer response, usually becaudifference between order price and actual price exceeds agreed tolerated the response Promotional deal invalid or expired: order line held awaiting customer response	32	HeldAwaitingBuyerInstruction	Awaiting instruction from buyer: order line held
response 35	33	HeldDiscountQuery	Discount query: order line held awaiting customer response
36 HeldPriceQuery Price query: order line held awaiting customer response, usually becaudifference between order price and actual price exceeds agreed tolera 37 HeldPromotionInvalid Promotional deal invalid or expired: order line held awaiting customer response	34	HeldFirmOrderRequired	Can only be supplied against firm order: order line held awaiting customer response
difference between order price and actual price exceeds agreed tolera 37 HeldPromotionInvalid Promotional deal invalid or expired: order line held awaiting customer response	35	HeldMinimumOrderReq	Minimum order value required: order line held
response	36	HeldPriceQuery	Price query: order line held awaiting customer response, usually because difference between order price and actual price exceeds agreed tolerance
38 HeldStockTaking* Order line held – currently unavailable due to stock taking	37	HeldPromotionInvalid	
	38	HeldStockTaking*	Order line held – currently unavailable due to stock taking
39 NotFound Order line not traced	39	NotFound	Order line not traced

Table 1: EDItEUR order line status codes (continued)

No	Value	Description
40	NotOnBackorderFile	Response to order status enquiry or cancellation, for suppliers whose systems check enquiries or cancellations only against a backorder file. Where possible, the more informative responses NotFound and AlreadyShipped are preferred.
41	Processing	Ordered item(s) being processed by bookseller
42	ProcessingAwaitingBuyerInstruction	Ordered item(s) being processed by bookseller, awaiting buyer instruction
43	ReorderedSuppliedDamaged	Our supplier sent damaged item(s): reordered
44	ReorderedSuppliedImperfect	Our supplier sent imperfect item(s): reordered
45	ReorderedSuppliedShort	Our supplier sent short: reordered
46	ReorderedSupplierCannotTrace	Our supplier cannot trace order: reordered
47	ReorderedWrongItemSupplied	Our supplier sent wrong item(s): reordered
48	SubstBackordered	Substitute product backordered
49	SubstPartShippingPartBackordered	Substitute product part in process for immediate shipping, part backordered
50	SubstPartShippingPartCanceled	Substitute product part in process for immediate shipping, part canceled
51	SubstShipping	Substitute product in process for immediate shipping
52	TemporaryHold	Order action not yet determined
53	HeldAdditionalServiceQuery	Order line held pending resolution of a query concerning an additional service requested for that order line
54	CanceledAdditionalServiceQuery	Order line canceled due to a query concerning an additional service requested. The item should be re-ordered once the query has been resolved.
55	AwaitingAuthorizationToShip	NOTE – BIC Realtime web service code value not yet in EDItEUR code list

Table 2: Supplier item availability codes

Used in SupplierAvailabilityCode (page 13 line 16 and page 14 line 21).

Code value	Description			
10	Not yet available - reason may be provided by publisher product availability code and/or publishing status code			
20	Available - further information on the precise nature of the availability should normally be provided by publisher product availability code			
21	Available - from stock - no additional availability information would normally be provided			
23	Available - manufactured on demand			
30	Temporarily unavailable - reason may be provided by publisher product availability code			
31	Temporarily unavailable due to stock taking			
40	Not available - if due to a supply chain issue, the reason should be provided by publisher product availability code and/or publishing status code			
41	Not available - publisher address unknown			
42	Not available - publisher no longer trading			
43	Not available - rights restricted			
44	Not available in pack/set form - only available singly			
80	Sold - second-hand or antiquarian item			
90	Availability uncertain - no further information			
91	Availability uncertain - item not known / identifier not recognised			
92	Availability uncertain - apply to customer services			